Q.1 How does Human Resources Management play a role with each of the following (any three):
   a) Consumer
   b) Labour
   c) Government
   d) Society

Q.2 Explain (any three):
   a) Herzberg's Hygiene Theory
   b) Barriers of Communication
   c) Grievance Redressal Procedure
   d) Job Analysis

Q.3 Explain (any three):
   a) Lecture as a training method is Trainer-centered rather than Trainee centred- Elucidate.
   b) Explain the advantages of 'Case Study' as a method of Training.
   c) Explain delegation as an effective tool for employee development.
   d) Trace the evolution of Personnel Management to Human Resource Management.

Q.4 Differentiate between the following (any two):
   a) US and Japanese style of Management.
   b) Career Development and Management Development.
   c) Unanimity and Consensus.

Q.5 You may have come across groups in your organisation. As a HR manager what would be your observations of their following qualities? (any two):
   a) Types.
   b) Characteristics.
   c) Hindering factors for smooth functioning.

Q.6 Enumerate the advantages and disadvantages of the following (any two):
   a) Functional type of Organisation.
   b) Transfers in an organisation.
   c) Promotions based on Annual Confidential Reports.

Q.7 What steps will you take for ensuring smooth implementation of a differential package for campus recruitment without affecting the morale of existing employees? Enumerate and Elucidate.

Q.8 Enumerate and explain the different steps involved in management of change.

Q.9 Transparency is integral part of Corporate Governance. Discuss.

Q.10 Career development is a natural extension of human resources planning. Do you agree? Give your views.

END