Q.1 Discuss the following concepts from the point of view of an organization management (Any three)
   a) Case study as a training method
   b) Steps involved in organizing an Enterprise
   c) Systems approach to management
   d) Consensus & Unanimity

Q.2 What would you infer from the following terminologies: (Any three)
   a) Job Enrichment
   b) Walk-in-Interview
   c) PERT
   d) Dynamic Engagement

Q.3 Elucidate the following training techniques: (Any three):
   a) In-Basket Excercise
   b) Role Model
   c) Mentoring
   d) Vestibule Training

Q.4 How does Human Resource Management play a role with regard to
   the following concepts (Any two):
   a) Decision making is an essential part of Organization. Give your views
      displaying a suitable diagram.
   b) Staffing is an important component of Human Resource Management (HRM).
      The process of staffing involves recruitment, selection and placement.
      Elaborate the significance of each step and their inter-relation.
   c) Trace and elucidate the causes of grievance. Also detail the procedure
      of redressal— their impact and effectiveness in improving industrial relations and
      productivity.

Q.5 How will you view the following Human Resource Management: (Any two):
   a) Significance of HR Records
   b) Positive Discipline
   c) Industrial Relations and Disputes
Q.6  Distinguish between the following *(Any two)*:
   a) Authority & Delegation.
   b) US & Japanese style of management.
   c) On-the-Job development & Off-the-job development

   6 each

Q.7  An insurance company has recently revamped and outlined its corporate goals including their objectives and mission statements. What do you think would be the role of the HR-Manager in the fulfillment of the corporate objectives?

   12

Q.8  You are the HR- Manager of your organization whose employee productivity and motivation has been gradually dwindling. Your Chief Executive Officer has requested you to draft a communication to be issued to all employees so that the situation could be turned around. What would be the contents of the draft communication?

   12

Q.9  Explain the different stages of a disciplinary proceeding & How a domestic enquiry is conducted?

   12

Q.10 Mechanical inventions cannot over shadow the human mind. Discuss this statement with relevance to Human Resources Management.

   16

End