



Virtual Training Session on Role of Lok Adalat in the settlement of insurance related disputes with reference to recent awards (CVT) – 25th August, 2025

Program Concept and Objectives:

Under the legal services Authorities Act 1987, Lok Adalat primarily aim to facilitate settlements between parties, and the award is based on a compromise or settlement reached through the negotiations. Lok Adalat can be a cost-effective way to resolve disputes, as court fees may be refunded if a settlement is reached.

In the context of insurance industry, a Lok Adalat award is considered as final and binding on all the parties involved, and it has the same legal standing as a civil court decree. This means that once a Lok Adalat makes a decision in an insurance matter, that decision cannot be appealed to any other court. An award made by a Lok Adalat is final and binding on all parties, including the insurance company and the policyholders. There is no provision for appeal against a Lok Adalat award in insurance cases. The process in Lok Adalat is generally more informal and less time-consuming than traditional court proceedings, making it easier for parties to resolve insurance disputes.

In this context, College of Insurance has designed this program to provide academic and practical knowledge for professionals dealing with insurance regulations and compliances, grievances and court disputes.

COI has created '**Virtual Training (CVT) Rooms**' as a cost-effective mechanism for participants to equip themselves academically at their respective locations

Key Takeaways of the program:

The program is designed to empower participants in the following areas:

- Understand the working and significance of Lok Adalat act and its award.
- Learn the settlement procedure of dispute resolving by Lok Adalat.
- Discussions the recent award given by Lok Adalat working at various level and significance for the insurance companies.
- Educate the employees of the insurance sector about the role and working of Lok Adalat.

Participant Profile: This programmes is designed for professionals dealing with insurance regulations and compliances, legal officers dealing with grievances and court disputes, other legal professionals, and academicians.

Duration	Date	Time (IST)	Hours
One Day (CVT)	25 th August 2025	10.30 am. - 1.30 pm.	3 Hours

Program Fees: ₹ 1770/- (₹ 1500/- plus 18% GST)

Program Coordinator: Dr Sanjay Tupe (Email: tupe@iii.org.in , Contact No: 022-69654203)

How to enroll: [Click here for Registration](#) and for any help/queries please mail to college_insurance@iii.org.in.

Certificate of Participation: Online Certificate in PDF format will be issued to all the participants.

Program Team:

PROGRAM VENUE:
College of Insurance
Insurance Institute of India,
Plot No. C-46, G-Block,
Bandra-Kurla Complex,
Mumbai - 400 051.

Please follow the link /scan
QR Code for training venue



<https://qr.go.page.link/qs2Qb>

Ms. Nilambari Bagde	college_insurance@iii.org.in	022-69654234
Ms. Yogeeta Kulkarni		022-69654255
Ms. Akshara Nagpal		022-69654266
Ms. Meghana Shrivastava		022-69654249
Ms. Sneha Pednekar		022-69654270
Ms. Mrunal Satam		022-69654216