



Insurance Institute of India, COI, Mumbai

Classroom Training Session on Health Insurance : Medical Management and Fraud Control (CT)

3 to 4 November, 2025

PROGRAM COORDINATOR:

Mr. Deepak Sangal, Faculty

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Contact No: 022-69654283

PROGRAM DURATION:

2 days (CT)

PROGRAM DATE:

3 to 4 November 2025

PROGRAM TIME(IST):

10.00 AM to 05.00 PM
(6 Hrs. every day)

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To Register

Program ID : CPG

PROGRAM CONCEPT AND OBJECTIVES:

Health insurance is essential for giving financial stability in the event of medical emergencies. Its importance was recognised by the entire globe, particularly after Covid-19. Promoting wellness initiatives is a proactive approach to reducing claims costs and enhancing policyholder health. Wellness programs focus on preventive care, encouraging healthy lifestyles, and reducing the incidence of chronic diseases. These initiatives align the interests of insurers and policyholders by minimizing claim frequency and severity. However, the increasing complexities of healthcare services and claims processes poses challenges in medical management and fraud prevention. This two-day training program is designed to address these critical aspects, equipping participants with the knowledge and skills necessary to ensure efficient claim management and mitigate fraudulent activities.

KEY TAKEAWAYS FROM THE PROGRAM:

The program is designed to equip participants in the following areas:

- Understanding Importance of Medical Management and its relevance in Health Insurance
- Importance of Wellness Initiatives and Appropriateness of Health Care
- Understanding about different types of Health Insurance Frauds
- Health Claims Analytics and Modern Trends on Medical Fraud Control
- Challenges in Claims - Insurers Perspectives on Controlling Fraud
- Learning how Health Insurance Frauds can be controlled

PARTICIPANT PROFILE:

This 2-day classroom program is designed for participants at all levels from the Insurance Companies/ Brokers/ TPAs/ others professionally interested in the topic.

PROGRAM FEES:

- **Participants requiring residential facilities: Total amount Required – Rs. 12980/- i.e. (Rs. 11000/- plus 9% CGST + 9% SGST).**

(The fees cover tuition, course material, A/C single room accommodation in the Institute's campus and full boarding (bed tea/coffee, breakfast, lunch, light refreshments in the evening and dinner). All rooms are fully furnished with attached bathroom and Internet facility.

Rooms are reserved from 12.00 noon onwards the day prior to the commencement of the program. The participants can stay till 12.00 noon next day after the conclusion of the program.)

- **Non-residential participants: Total amount Required – Rs. 9440/- i.e. (Rs. 8000/- plus 9% CGST + 9% SGST).**

(The fees cover tuition, course material and day boarding (i.e. breakfast, lunch and tea/coffee during tea breaks for actual days of training).)

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