Insurance Institute of India, COI, Mumbai

Classroom Training Session on Fire Insurance Claims (CT)

2 to 3 December 2026

Program Concept and Objectives: Traditionally, Fire and Engineering insurances have been the main stay for General Insurers. In addition to being major avenues for generating insurance premiums, these lines of business have the potential of causing large losses as well. Insurers usually do a thorough job when they evaluate property claims vis-à-vis policy wordings and causes of claims. Conventionally, insurers pay a lot of attention to claims in these portfolios and are very careful in evaluating risks and building loss control measures into the policy.

Though each company has its own internal systems and procedures for claims processing, this course seeks to help claims professionals appreciate their roles in a better light and help them in integrating their knowledge back into underwriting, risk management, loss prevention and claims control functions so that these classes of business are managed better.

College of Insurance has developed this course to suit the specific needs of professionals from insurance companies dealing with Property insurance claims – focusing on effective and contemporary claims management techniques as also risk analysis, loss prevention/ loss control aspects.

Key Takeaways from the program: The two-day program is design to provide insights the participants in the following areas:

- Acquaint themselves with claims procedures
- Understand the processes involved in business interruption claims
- Enhance the understanding of different types of Fire Insurance products
- Appreciation of the approaches in claims management and claims procedures

Participant Profile: Junior and Middle Level Officers dealing with Fire/ Property Lines of Insurance from Insurance Companies, Brokers, Corporate Agents, Surveyors and Corporate Customers of the Insurance Industry.

Program Fees:

- Participants requiring residential facilities: Total amount Required – Rs. 12980/- i.e. (Rs. 11000/- plus 9% CGST + 9% SGST).
  (The fees cover tuition, course material, A/C single room accommodation in the Institute's campus and full boarding (bed tea/coffee, breakfast, lunch, light refreshments in the evening and dinner). All rooms are fully furnished with attached bathroom and Internet facility.
  Rooms are reserved from 12.00 noon onwards the day prior to the commencement of the program. The participants can stay till 12.00 noon next day after the conclusion of the program.)

- Non-residential participants: Total amount Required – Rs. 9440/- i.e. (Rs. 8000/- plus 9% CGST + 9% SGST).
  (The fees cover tuition, course material and day boarding (i.e. breakfast, lunch and tea/coffee during tea breaks for actual days of training).

Program Coordinator: Mr. Shiva Kumar Singh, Faculty, Email: sk.singh@iii.org.in, Contact: 022-69654247

Program Date: 2 to 3 December | **Program Duration: 2 days (CT)** | **Program Time (IST): 10.00 am to 5.00 pm**

PROGRAM VENUE:
College of Insurance, Insurance Institute of India,
Plot No. C-46, G-Block, BKC,
Mumbai - 400 051.
Please follow the link / scan QR Code for training venue

https://qrgo.page. link/qs2Qb

PROGRAM TEAM:

Ms. Yogeeta Kulkarni	Any help/queries mail to college_insurance@iii.org.in	022-69654255
Ms. Rupali Thakur		022-69654284
Ms. Sakshi Pawar		022-69654251
Mr. A. G. Madwal		022-69654254
Mr. P. H. Ekke		022-69654234
Ms. Akshara Nagpal		022-69654266
Ms. Meghana Shivtarkar		022-69654249
Ms. Sneha Pednekar		022-69654270
Ms. Mrunal Satam		022-69654216

Program ID: CPG

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