

**Insurance Institute of India, COI, Mumbai** 

## Virtual Training Session on Health Insurance : Focus TPA Executives (CVT) 4<sup>th</sup> August, 2025

## **Program Concept and Objectives:**

The introduction of Third-Party Administrators (TPAs) has brought about a revolutionary change in the health insurance industry. Acting as intermediaries between insurers, policyholders, and healthcare providers, TPAs play a pivotal role in streamlining processes, enhancing customer service, and ensuring efficient claims settlement. Given their critical role in the health insurance ecosystem, it is imperative for TPA executives to stay updated on industry trends, evolving regulatory frameworks, and best practices to effectively fulfil their responsibilities.

This one-day **'Virtual Training (CVT)** program is specifically designed to equip TPA executives with the latest insights on regulatory changes, constraints impacting claims settlements, and strategies for addressing emerging challenges. The session will also focus on understanding the shifting dynamics of health insurance stakeholders, enabling TPAs to adapt and thrive in a rapidly changing landscape.

## Key Takeaways from the program:

- ✓ Enhance Knowledge of Regulatory Frameworks
- ✓ Explore Stakeholder Dynamics
- ✓ Promote Best Practices in TPA Operations
- Understand Claims Settlement Constraints
- ✓ Discuss the Way Forward for TPAs

Participant Profile: The Program is designed for executives working in TPAs.

Duration	Date	Time (IST)	Hours
One Day (CVT)	4 <sup>th</sup> August 2025	10.30 am - 1.30 pm	3 Hours

**Program Fees:** ₹ 1770/- (₹ 1500/- plus 18% GST)

Program Coordinator: Dr. Sanjay Tupe (Email: tupe@iii.org.in, Contact No: 022-69654203)

How to Enroll: <u>Click here for Registration</u> and for any help/queries please mail to college\_insurance@iii.org.in.

**Certificate of Participation:** Online Certificate in PDF format will be issued to all the participants.

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## Program ID : CPG