

**College of Insurance**  
**Insurance Institute of India, Mumbai**  
**Classroom Training Session on Health Insurance: Medical**  
**Management and Fraud Control ID – CPG13**  
**(From: 26<sup>th</sup> to 27<sup>th</sup> October, 2023)**

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**Relevance of the Program:-**

Health Insurance is one of the fast growing areas of the general insurance sector. The Health insurance industry is quite vast and known for its impact on the masses in many developed countries. Changes in lifestyle, more instances of non-communicable diseases, advances in technology, changes in health care regulations and new aspirations of customers are some other driving factors of Health Insurance sector, which existed before the pandemic and continues even now. During and after the Covid-19 pandemic, the health care needs of India have increased. Consequently, there is an increased demand for Health Insurance and newer products.

Medical management of Health Insurance claims has also emerged as a matter of importance. Fraud in Health Insurance sector witnessed a step rise in recent years. Frauds lead to serious losses not only to insurance companies but also result in premium hike in genuine customers. Today, Health Insurance companies need to pay attention to its interactions with all its stakeholders including hospitals, diagnostic agencies, and pharmaceutical manufactures and collaborate to reduce fraud.

**Program Objectives:-**

- ❖ Understand the relevance of Medical Management
- ❖ Learn about various ways in which Medical Management helps in cost control
- ❖ Discuss about types of Frauds and how these are perpetuated.
- ❖ Learn ways of how Medical Fraud can be controlled.

**Participant's Profile:-**

The program is designed for participants at all levels from the Insurance Companies/ Brokers/TPAs.

**Course Coordinator:-**

Ms Madhavi Gurav – 022-69654296      Email: [gurav@iii.org.in](mailto:gurav@iii.org.in)

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**Program Duration & Timing: -**

2 days & from 10.00 a.m. to 05.00 p.m.

**Course Fees:-**

- **Participants requiring residential facilities: Total amount Required –Rs. 11800/- i.e. (Rs. 10000/- plus 9% CGST + 9% SGST).**

The fees cover tuition, course material, A/C single room accommodation in the Institute's campus and full boarding (bed tea/coffee, breakfast, lunch, light refreshments in the evening and dinner). All rooms are fully furnished with attached bathroom and Internet facility.

Rooms are reserved from 12.00 noon onwards the day prior to the commencement of the program. The participants can stay till 12.00 noon next day after the conclusion of the program.

- **Non-residential participants: Total amount Required –Rs. 8496/- i.e. (Rs. 7200/- plus 9% CGST + 9% SGST).**

The fees cover tuition, course material and day boarding (i.e. tea/coffee during tea breaks and lunch for actual days of training).

**Payment Terms and Conditions:-**

- 1) The payment should be received by the College of Insurance before the commencement of the program.
- 2) The confirmation of registration for the program will be subject to receipt of payment.
- 3) Please see below details for Bank Transfer.

<b>Name of the Beneficiary</b>	<b>Insurance Institute of India</b>
<b>Account No.</b>	<b>004010100143462</b>
<b>IFS Code</b>	<b>UTIB0000004</b>
<b>MICR Code</b>	<b>400211002</b>
<b>Swift Code</b>	<b>AXISINBB004</b>
<b>Name of Bank</b>	<b>Axis Bank Ltd</b>
<b>Address</b>	<b>Fort Branch, Universal Insurance Building, Ground Floor, Sir P M Road, Fort, Mumbai – 400001.</b>

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4) For online payment mode by following the below link

[https://www.insuranceinstituteofindia.com/o/COI\\_WebPortal/cmc/regDetails.htm?eventid=1675](https://www.insuranceinstituteofindia.com/o/COI_WebPortal/cmc/regDetails.htm?eventid=1675)

**Training Venue:-**

Please follow below link / QR Code for Training Venue

<https://qr.go.page.link/qs2Qb>



**Parking Facility:-**

Public parking available at 5 minutes walking distance (Behind US Consulate).

**Respond to:-**

Mr. Vivek Rane	<a href="mailto:college_insurance@iii.org.in">college_insurance@iii.org.in</a>	022-69654284
Ms. Nilambari Bagde		022-69654234
Ms. Snehal Vartak		022-69654251
Ms Vrushali Nagawekar		022-69654266
Ms Jayashri Salian		022-69654249
Ms. Sneha Pednekar		022-69654270
Ms. Mrunal Satam		022-69654216

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**Nomination Form**

- 1) Name: \_\_\_\_\_
- 2) Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
- 3) Educational Qualification: \_\_\_\_\_
- 4) Date of Birth: \_\_\_\_\_
- 5) Position Held.: \_\_\_\_\_
- 6) Mobile No : \_\_\_\_\_
- 7) Telephone No. : \_\_\_\_\_
- 8) E-Mail: \_\_\_\_\_
- 9) Alternate E-Mail: \_\_\_\_\_
- 10) Sponsoring Organisation: \_\_\_\_\_

Please affix  
your  
photograph  
here

11) Food preference:  Vegetarian  Non-Vegetarian

12) Accommodation Required:  Yes  No

13) Details of Fee Paid: Cheque / D.D. No. \_\_\_\_\_ dt. \_\_\_\_\_  
Drawn on \_\_\_\_\_ Bank, for Rs. \_\_\_\_\_

\_\_\_\_\_  
Signature & seal of the authority  
of the Sponsoring organisation

\_\_\_\_\_  
Signature of the Participant

\*Name of Co-ordinator: \_\_\_\_\_

Mobile No: \_\_\_\_\_ Tel. No.: \_\_\_\_\_

Email-Id.: \_\_\_\_\_ Company Name: \_\_\_\_\_

\*This column is mandatory for those participants who are sponsored by company.