

# Classroom Training Session on Recent Dynamics of Arbitration Clauses applicable to Insurance Industry (CT) on 26 May, 2026



## Program Concept and Objectives:

With reference to the directives of the Hon'ble Supreme Court of India, IRDAI undertook a comprehensive review of the extant Arbitration Clause prevalent across various lines of business in the General Insurance Industry. After due consultation with stakeholders, IRDAI found that the extant Arbitration Clause was limited in scope and needed to be amended. It was also viewed that the individual policy holders may be kept out from the provisions of Arbitration Clause as they have alternative forums of Insurer's Grievances System, such as Insurance Ombudsman and the Consumer Courts besides the Civil Courts available for redressal of their grievances.

Accordingly, IRDAI brought out new guidelines for Arbitration. The proposed Classroom Program will cover the following aspects and keep the insurance personnel updated about the changes in the arbitration law applicable to the insurance industry.

## Key Takeaways from the program:

- Overview of the Indian Arbitration and Conciliation Act, 1996.
- Applicability of specific provisions of the Indian Arbitration Act to Insurance policies.
- Discuss the cases of insurance claims in which Arbitration Act provisions were used.
- Recent provisions and guidelines brought out by the IRDAI applicable to insurance industry and its legal repercussions.
- Applicability of Arbitration provisions to existing and new Insurance policies.

## Participant Profile:

The Program would be beneficial to insurers, underwriters, and others who are involved in technical and managerial roles. Officers and persons involved in research and legal functions, bank personnel, corporate lawyers, students of law and others who are interested may join.

## Program Fees:

- **Non-residential participants: Total amount Required – Rs. 4720/- i.e. (Rs. 4000/- plus 9% CGST + 9% SGST).**  
(The fees cover tuition, course material and day boarding (i.e. breakfast, lunch and tea/coffee during tea breaks for actual days of training).)

## Program Duration & Timing:

**Program Date:** 26 May 2026

**Duration:** 1 day (CT)

**Program Time (IST):**

10.00 AM to 05.00 PM

## Program Coordinator:

**Dr. Sanjay Tupe, Faculty**

**Email:** [tupe@iii.org.in](mailto:tupe@iii.org.in)

**Contact No:** 022-69654203

**REGISTER NOW!**

**Program ID : CPC**

**WEBSITE:**

[www.insuranceinstituteofindia.com](http://www.insuranceinstituteofindia.com)

## PROGRAM VENUE:

College of Insurance, Insurance Institute of India,  
Plot No. C-46, G-Block, Bandra-Kurla Complex, Mumbai - 400 051.

Please follow the link / scan QR Code for training venue



<https://qrgo.page.link/qs2Qb>

## PROGRAM TEAM:

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