

Virtual Training Session on Managing Catastrophe Claims (CVT-MCC) Program ID- CPG18 (On 23rd January 2024)

Recently experienced devastating flash floods in Uttarakhand and HP, severe cyclones BULBUL, AMPHAN etc., and inundations in different cities and towns have caused colossal in our country. We have also witnessed and experienced worst hit earthquake in UP and Gujarat in a few decades ago. Catastrophic losses mainly due to climatic and environmental reasons have become severe as well as frequent. This has been challenging not only for the state disaster management authorities but also for the insurers to handle both large, medium and small losses arising out of a single catastrophic event on a single day of in a span of a few days of occurrence. Such events bring in losses/claims across the gamut of policies like Fire, IAR, MI, JBP, PA, Motor vehicles etc.

College of Insurance, Kolkata endeavors to sensitize and educate the industry to remain prepared and handle claims arising out of such catastrophic events successfully in order to manage claims effectively, timely and to meet the expectations of customers, regulator, the Govt. and other agencies.

COI has created 'Virtual Training (CVT) Rooms' as a cost-effective mechanism for participants to equip themselves academically at their respective locations.

Program Objectives:

- Creation of mind-set of handling such large number of claims piling up at once
- Role of intermediaries in the given emergency situations to coordinate between the Insurers and the Insured.
- Improvising quick reaction team at the Insurer's end to handle the emergency "Claims" situations.
- Managing deployment of limited number of available Surveyors, and monitoring their activities.
- Setting guidelines for the Surveyors to handle large number of claims systematically while having vulnerability to fraud.
- Keeping close liaison with all stake holders. Art of creating feel good factor for the customers. And timely disposal of claims.

Participant's Profile: The Virtual Program is designed for Executives from Insurance Companies, Brokers, Clients' Executives and Surveyors.

Duration	Date	Time (IST)	Hours
1 Day	23 rd January 2024	10.00 hrs. – 17.30 hrs.	06.00 Hours

Course Fees: Rs.3540/- (Rs.3000/- + 9% CGST + 9% SGST)

How to enroll: [Click here for Registration](#) and any help/queries please mail to college_insurance@iii.org.in

Certificate of Participation: Online Certificate in PDF format will be issued to all the participants.

Program Coordinator: Mr Basant K Nayak, Principal – 033- 48078763.

Contact Mr. A. Sanyal, Manager-T & D: Email: sanyal@iii.org.in Mob. +91 9433040723

For enrolment and technical support call	Name	Contact No	Name	Contact No
	Ms. Snehal Vartak	022 - 69654251	Ms. Mrunal Satam	022 - 69654216
	Ms. Nilambari Bagde	022 - 69654234	Ms. Sneha Pednekar	022 - 69654270
	Mr. Pravin Palav	022 - 69654254	Ms. Jayashree Salian	022 - 69654249
	Mr. Vivek Rane	022 - 69654284	Ms. Vrushali Nagawekar	022 - 69654266