

College of Insurance
Insurance Institute of India, Kolkata
Classroom Training Session on Managing Catastrophe Claims
(CT-MCC), Program ID- CPG13
(On: 23rd January 2024)

Relevance of the Program:-

Recently experienced devastating flash floods in Uttarakhand and HP, severe cyclones BULBUL, AMPHAN etc., and inundations in different cities and towns have caused colossal in our country. We have also witnessed and experienced worst hit earthquake in UP and Gujarat in a few decades ago. Catastrophic losses mainly due to climatic and environmental reasons have become severe as well as frequent. This has been challenging not only for the state disaster management authorities but also for the insurers to handle both large, medium and small losses arising out of a single catastrophic event on a single day of in a span of a few days of occurrence. Such events bring in losses/claims across the gamut of policies like Fire, IAR, MI, JBP, PA, Motor vehicles etc.

College of Insurance, Kolkata endeavors to sensitize and educate the industry to remain prepared and handle claims arising out of such catastrophic events successfully in order to manage claims effectively, timely and to meet the expectations of customers, regulator, the Govt. and other agencies.

Program Objectives:-

- Creation of mind-set of handling such large number of claims piling up at once.
- Role of intermediaries in the given emergency situations to coordinate between the Insurers and the Insured.
- Improvising quick reaction team at the Insurer's end to handle the emergency "Claims" situations.
- Managing deployment of limited number of available Surveyors, and monitoring their activities.
- Setting guidelines for the Surveyors to handle large number of claims systematically while having vulnerability to fraud.
- Keeping close liaison with all stake holders. Art of creating feel good factor for the customers. And timely disposal of claims.

Participant's Profile:-

The Program is designed for Executives from Insurance Companies, Brokers, Clients' Executives and Surveyors

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Course Coordinator:-

Mr B K Nayak, Principal – 033- 48078763.

Contact Mr. A. Sanyal, Manager-T & D: Email: sanyal@iii.org.in Mob. +91 9433040723

Program Duration & Timing: -

1 day & from 10.00 a.m. to 05.30 p.m.

Course Fees:-

- **Participants requiring residential facilities:** Total amount Required –Rs. 5900-i.e. (Rs. 5000/- plus 9% CGST + 9% SGST).

The fees cover tuition, course material, A/C single room accommodation (tea/coffee, breakfast, lunch, light refreshments in the evening and dinner). All rooms are fully furnished with attached bathroom and Internet facility. Transport facilities will be arranged for the training centre.

Rooms are reserved from 12.00 noon onwards the day prior to the commencement of the program. The participants can stay till 12.00 noon next day after the conclusion of the program.

- **Non-residential participants:** Total amount Required –Rs. 4248/- i.e. (Rs. 3600/- plus 9% CGST + 9% SGST).

The fees cover tuition, course material and day boarding (i.e. tea/coffee during tea breaks and lunch for actual days of training).

Payment Terms and Conditions:-

- 1) The payment should be received by the College of Insurance before the commencement of the program.
- 2) The confirmation of registration for the program will be subject to receipt of payment.

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3) Please see below details for Bank Transfer.

Name of the Beneficiary	Insurance Institute of India
Account No.	004010100143462
IFS Code	UTIB0000004
MICR Code	400211002
Swift Code	AXISINBB004
Name of Bank	Axis Bank Ltd
Address	Fort Branch, Universal Insurance Building, Ground Floor, Sir P M Road, Fort, Mumbai – 400001.

4) For online payment mode by following the below link

https://www.insuranceinstituteofindia.com/o/COI_WebPortal/cmc/eventDetails?eventid=1958

Training Venue:-

Please follow below link for Training Venue

<https://www.google.com/maps/place/Synthesis+Business+Park/@22.599688,88.47241,13z/data=!4m5!3m4!1s0x0:0xec3dd61dcbaa87f5!8m2!3d22.5996878!4d88.4724099?hl=en-US>

Address:

Insurance Institute of India

2nd Floor – 2A & 2C,

CBD/1, Synthesis Business Park,

Action Area II, Newtown,

Kolkata – 700 156.

Parking Facility:-

 **Parking Facility: "VEHICLE PARKING IS NOT ALLOWED IN OUR CAMPUS".**

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Nomination Form

- 1) Name: _____
- 2) Address: _____

- 3) Educational Qualification: _____
- 4) Date of Birth: _____
- 5) Position Held.: _____
- 6) Mobile No : _____
- 7) Telephone No. : _____
- 8) E-Mail: _____
- 9) Alternate E-Mail: _____
- 10) Sponsoring Organisation: _____

Please affix
your
photograph
here

- 11) Food preference: ☐ Vegetarian ☐ Non-Vegetarian
- 12) Accommodation Required: ☐ Yes ☐ No

- 13) Details of Fee Paid: Cheque / D.D. No. _____ dt. _____
Drawn on _____ Bank, for Rs. _____

Signature & seal of the authority
of the Sponsoring organisation

Signature of the Participant

*Name of Co-ordinator: _____

Mobile No: _____ Tel. No.: _____

Email-Id.: _____ Company Name: _____

***This column is mandatory for those participants who are sponsored by company.**