

## Classroom Training Session on Comprehensive Health Insurance (CT) (Program ID: CPG) 15 - 16 December, 2025

## **Program Concept and Objectives:**

The health insurance landscape has changed significantly, especially after Covid-19. There is a sharp rise in demand owing to rising healthcare costs, increased awareness, government initiatives to cover vulnerable sectors and regulatory move to protect policyholders' interests. Addressing these increased demands of the market along with changing consumer behavior is an opportunity as well as challenge for health insurance professionals.

This comprehensive health insurance training program focuses on the insurance industry's regulatory framework as well as compliances, ethical considerations, emerging trends, innovative products, underwriting concepts, the increased role of professionals protecting policyholder interests, and other topics that will assist participants in successfully navigating the ever-changing health insurance market.

**Key Takeaways from the Program: The program of 2 days is designed to give better focus to health insurance professionals in some areas of vital importance.** 

- Comprehensive understanding of the health insurance ecosystem
- Practical knowledge of compliance and recent regulatory frameworks
- Appreciation of telehealth services, digital wellness tools, data analytics and role of AI in underwriting and claims processing
- Insights into current challenges and future trends
- Understanding the importance of mitigating fraud and abuse in Health Insurance.

Participant Profile: The Program is designed for executives working in health departments of Insurance companies, Brokers, TPAs and those who are interested to work in areas related to health insurance.

## **Program Fees:**

- Participants requiring residential facilities: Total amount Required Rs. 12980/- i.e. (Rs. 11000/- plus 9% CGST + 9% SGST).
  (The fees cover tuition, course material, A/C single room accommodation in the Institute's campus and full boarding (bed tea/coffee, breakfast, lunch, light refreshments in the evening and dinner). All rooms are fully furnished with attached bathroom and Internet facility.
  Rooms are reserved from 12.00 noon onwards the day prior to the commencement of the program. The participants can stay till 12.00 noon next day after the conclusion of the program.)
- Non-residential participants: Total amount Required Rs. 9440/- i.e. (Rs. 8000/- plus 9% CGST + 9% SGST).
   (The fees cover tuition, course material and day boarding (i.e. breakfast, lunch and tea/coffee during tea breaks for actual days of training).)

Program Coordinator: Mr. Subash Pattanayak, Faculty, Email ID: pattanayak@iii.org.in, Contact No: 022-69654204.

Program Date: 15 to 16 December 2025

Program Duration: 2 days (CT)

Program Time (IST): 10.00 AM to 05.00 PM (6 Hrs. Every Day)

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