

Virtual Training Session on Travel Insurance and PA Claims (CVT) (Program ID: CPG) 10th December, 2025

Program Concept and Objectives:

India is one of the largest travel markets globally and the future holds enormous growth possibilities for international and domestic tourism.

To meet the demands of travelers, Insurance companies offer multiple coverages and advantages packaged under Travel insurance. IRDAI has launched a simple domestic Travel package in 2021 as well, with standardized features and coverages. Such packages are typically designed to cover the challenges faced by travelers and keep them secure and safe. Though the travel insurance industry is still rather young in India, it is expanding at a fast pace.

The College of Insurance (COI) created the Program on “Challenges in Travel Policy and PA Claims” to help participants appreciate the new challenges in this area. The program is offered on the ‘*Col Virtual Training (CVT)*’ mode to enable participants to learn important insurance topics without having to travel long distances.

COI-CTP is designed to help participants appreciate the challenges in Travel Insurance claims in general and formulate appropriate strategies to increase their efficiency as insurers.

Key Takeaways from the Program:

- the challenges faced due to mis-selling and the Insureds’ lack of awareness of policy terms
- the challenges due to lack of clarity on what to do in claims situations while in different countries
- the concerns due to lack of clarity on procedures of claims reporting and documentation
- the importance of sensitizing the Insured of the challenges arising from non-disclosure about pre-existing diseases, and
- how gaps in understanding deductibles can cause complications in claims settlements

Participant Profile: This Program is designed for executives involved with Travel Insurance, especially those dealing with Travel Claims working in Insurance Companies, Brokers, Third Party Administrators and Travel Agents. Frequent overseas/ domestic travelers and those interested in the subject may also attend.

Program Fees: ₹ 1770/- (₹ 1500/- plus 18% GST)

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Program Date:
10th December 2025

Program Duration:
1 day (CVT)

Program Time (IST):
10.30 AM to 01.30 PM (3 Hrs.)

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