

Classroom Training Session on Fire Insurance Claims (CT) (Program ID: CPG) 2 - 3 December, 2025

Program Concept and Objectives:

Historically Fire and Engineering insurances have been the main stay for General Insurers. In addition to being major avenues for generating insurance premiums, these lines of business have the potential of causing large losses as well. Insurers usually do a thorough job when they evaluate property claims vis-à-vis policy wordings and causes of claims. Conventionally, insurers pay a lot of attention to claims in these portfolios and are very careful in evaluating risks and building loss control measures into the policy.

Though each company has its own internal systems and procedures for claims processing, this course seeks to help claims professionals appreciate their roles in a better light and help them in integrating their knowledge back into underwriting, risk management, loss prevention and claims control functions so that these classes of business are better managed.

College of Insurance has developed this course to suit the specific needs of professionals from insurance companies dealing with Property insurance claims – focusing on effective and efficient claims management techniques as also risk analysis, loss prevention/ loss control aspects.

Key Takeaways from the Program: The program is design to provide insights the participants in the following areas:

- Acquaint themselves with claims procedures
- Understand the processes involved in business interruption claims
- Enhance the understanding of different types of Fire Insurance products
- Appreciation of approaches in claims management and claims procedures

Participant Profile: Junior and middle level officers dealing with Fire/ Property lines of insurance from insurance companies, brokers, corporate agents, surveyors and corporate customers of the insurance industry.

Program Fees:

- Participants requiring residential facilities: Total amount Required – Rs. 12980/- i.e. (Rs. 11000/- plus 9% CGST + 9% SGST). (The fees cover tuition, course material, A/C single room accommodation in the Institute's campus and full boarding (bed tea/coffee, breakfast, lunch, light refreshments in the evening and dinner). All rooms are fully furnished with attached bathroom and Internet facility. Rooms are reserved from 12.00 noon onwards the day prior to the commencement of the program. The participants can stay till 12.00 noon next day after the conclusion of the program.)
- Non-residential participants: Total amount Required – Rs. 9440/- i.e. (Rs. 8000/- plus 9% CGST + 9% SGST). (The fees cover tuition, course material and day boarding (i.e. breakfast, lunch and tea/coffee during tea breaks for actual days of training).)

Program Coordinator: Mr. Deepak Sangal, Faculty, Email ID: dsangal@iii.org.in, Contact No: 022-69654283.

Program Date:
2 to 3 December 2025

Program Duration:
2 days (CT)

Program Time (IST):
10.00 AM to 05.00 PM (6 Hrs. Every Day)

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