



Insurance Institute of India, COI, Mumbai

Classroom Training Session on Motor Insurance - Third Party (TP) Liability Claims (CT) 10 to 11 November, 2025

PROGRAM COORDINATOR:

Dr. George E Thomas, Faculty

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PROGRAM DURATION:

2 days (CT)

PROGRAM DATE:

10 to 11 November 2025

PROGRAM TIME(IST):

10.00 AM to 05.00 PM
(6 Hrs. every day)

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Program ID : CPG

PROGRAM CONCEPT AND OBJECTIVES:

Motor insurance plays a crucial role in India due to the increasing number of vehicles on the roads and the potential risks associated with vehicular activities. In a country with diverse traffic conditions the number of accidents taking place across India is the highest in the world. Hence, Motor Insurance TP Claims settlement in a timely and efficient manner is crucial as it ensures that individuals are shielded from the financial burden of paying for the liability that has arisen due to an accident.

Motor insurance claims resolution, encompassing Third-Party (TP) claims, is a critical aspect of the insurance process. TP claims resolution involves thorough documentation, investigation and negotiation. The integration of usage-based insurance, autonomous driving technologies, data analytics, predictive modelling, and cybersecurity measures is revolutionizing the claims landscape.

The claims resolution process aims to provide equitable compensation, balancing the interests of all parties involved and contributing to a smoother functioning of the overall motor insurance ecosystem.

College of Insurance has designed this two-day training program on Motor Third-Party (TP) Claims with the primary objective of equipping the participants with comprehensive knowledge and practical skills required to handle motor insurance claims efficiently.

KEY TAKEAWAYS FROM THE PROGRAM:

The training will providing participants with a holistic understanding of the motor insurance TP claims process which will include:

- Conceptual clarity of the Motor Claims handling role
- Legal, customer and company level perspectives/ expectations
- Practical challenges in handling Motor TP Claims and Use of Technology in establishing the liability of the insurance company and processing the claim
- Challenges related to fraud detection and improvement in claims management.

PARTICIPAN'T PROFILE:

Junior and Middle level insurance executives in the Sales, Underwriting and Claims side from insurance companies, brokers, corporate agents and individual agents.

PROGRAM FEES:

- **Participants requiring residential facilities: Total amount Required – Rs. 12980/- i.e. (Rs. 11000/- plus 9% CGST + 9% SGST).**

(The fees cover tuition, course material, A/C single room accommodation in the Institute's campus and full boarding (bed tea/coffee, breakfast, lunch, light refreshments in the evening and dinner). All rooms are fully furnished with attached bathroom and Internet facility.

Rooms are reserved from 12.00 noon onwards the day prior to the commencement of the program. The participants can stay till 12.00 noon next day after the conclusion of the program.)

- **Non-residential participants: Total amount Required – Rs. 9440/- i.e. (Rs. 8000/- plus 9% CGST + 9% SGST).**

(The fees cover tuition, course material and day boarding (i.e. breakfast, lunch and tea/coffee during tea breaks for actual days of training).)

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