



**भारतीय बीमा संस्थान**  
**INSURANCE INSTITUTE OF INDIA**  
**कॉलेज ऑफ इन्श्योरेन्स**  
**COLLEGE OF INSURANCE**

# Seminar on "Technology: Changing the landscape of the Insurance Industry"

**30<sup>th</sup> June 2023**

**10:00 am to 01:15 pm**



# TECHNOLOGY

**Venue: Insurance Institute of India, Auditorium, 1<sup>st</sup> Floor,  
Plot No. C-46, G Block, Bandra-Kurla Complex, Mumbai – 400 051.**

## COURSES OFFERED BY IIR

### PROFESSIONAL CERTIFICATION

- Licentiate
- Associateship
- Fellowship

### SPECIALISED DIPLOMA

- Marine Insurance
- Fire Insurance
- Health Insurance
- Life Insurance Underwriting

### CERTIFICATE / DIPLOMA / ADVANCED DIPLOMA

- Foundation of Casualty Actuarial Science

### COURSES IN COLLABORATION

- Certificate Course On Compliance, Governance and Risk Management (with Institute of Company Secretaries of India)
- Certified Insurance Anti-fraud Professional (CIAFP) (with North American Training Group)
- Life Insurance Underwriting (with Association of Insurance Underwriters)

### COURSES WITH UNIVERSITY OF MUMBAI

- Post Graduate Diploma in Health Insurance (PGDHI)
- Post Graduate Diploma in Insurance Marketing (PGDIM)
- Ph.D. in Business Management

## REGULATORY EXAMINATIONS

### REGULATORY EXAMINATIONS - The Institute conducts online trainings and examinations authorized by the Insurance Regulatory and Development Authority of India (IRDAI)

- Pre-licensing Examination For Insurance Surveyors And Loss Assessors
- Pre-licensing Examination of Web – Aggregators
- Pre-licensing Examination of Insurance Marketing Firms
- Pre-appointment Examination of Insurance Agents
- Pre-licensing Examination of Corporate Agents
- Pre-licensing Examination of Authorised Verifiers of Insurance Brokers

### ONLINE TRAININGS

- Insurance Broker - Training (Fresh and Renewal) - BQP and PO
- Insurance Agent - Training
- Corporate Agent - Training (Fresh and Renewal)
- Insurance Marketing Firm - Training (Fresh and Renewal)
- Insurance Web-Aggregators - Training (Fresh and Renewal)
- Authorised Verifiers of Insurance Brokers - Training
- POSP/MISP - Training and Examination

### POSTAL LIFE INSURANCE

- The INSTITUTE provides training and conducts the licentiate examination on behalf of the Postal Life Insurance Authority of India across the country in all major Indian languages for POSTAL LIFE INSURANCE AGENTS and RURAL POSTAL LIFE INSURANCE AGENTS.

## **ABOUT INSURANCE INSTITUTE OF INDIA**

**Insurance Institute of India (III)** was formed in 1955 as a Federation of Insurance Institutes for the purpose of building academic and professional capacity for the insurance industry. III is recognized by the Indian Insurance Industry, SAARC countries and many other developing insurance markets, as a pioneer in insurance education, responding to the academic needs of the industry as well as addressing the causes of building and developing professionalism. III certifications are internationally recognized.

**College of Insurance (COI)**, the training arm of III, founded in 1966, provides training in all technical and functional domains of Insurance. A large number of private and public sector insurers, brokers, surveyors, purchasers of insurance and others in India and abroad benefit from COI's classroom sessions, workshops, seminars, industry research and knowledge sharing activities. COI has a campus in Kolkata, catering to the academic needs of the Eastern and North Eastern Regions of India and those of the neighbouring countries.

## **SEMINAR CATEGORY:**

**Look Beyond (LB):** Institute's Look Beyond type of seminars are conducted on proactive or futuristic themes related to new areas of insurance. They focus on an existing challenge, an emerging situation or an elusive problem. This seminar titled '**Technology: Changing the landscape of the Insurance Industry**' comes under this category.

## **CONTEXT OF THE SEMINAR:**

India is the 9<sup>th</sup> largest insurance market in the world, and it's poised to be 6<sup>th</sup> largest insurance market in the world by 2032. Insurance density in India has increased from \$ 11.1 in 2001 to \$ 91 in 2021 (Life insurance- \$69, Non-life insurance – \$22). Insurance penetration in India has been steadily increasing (from 2.7% in 2000 to 4.2% in 2021). Bima Sugam, a digital platform is envisaged for insurance products and services, as an initiative by the IRDAI as part of its vision to insure all by 2047 to connect and empower all insurance stakeholders and cater to all insurance needs under one roof. Bima Sugam is expected to facilitate the union of all stakeholders in insurance and insurance services in a single place. The implementation of the platform would be done in two phases. In the first phase, the Bima Sugam platform would be used by the insurance and intermediary companies as a data bank, and in the second phase, the products are planned to be listed on the platform.

In the modern era and post pandemic, the technological revolution has opened endless opportunities in the domain of the insurance industry. Digitization has drastically changed the insurance sector in India lately. The Indian insurtech segment has been advancing

towards growth at a great pace. Technology can play a key role in tackling the challenges being faced by the insurance industry in India today. **Big Data, Smart Devices, AI, Machine Learning as well as Virtual, Augmented and Mixed Reality** are expected to transform the industry in the coming years.

Social Media is breaking new grounds in the insurance industry beyond traditional marketing strategies and intelligent advertisements. Use of Chatbots for digitally generated answers to FAQs by the customers, making it easier for them to get information faster than before. This technology has to a large extent bridged the gap when it comes to turn-around time for several transactions. The technology of Telematics has changed the auto insurance sector significantly. Telematics provides a digital blueprint of every aspect of a vehicle's operation and helps insurance companies to investigate claims proficiently with real-time data analysis. Many insurers today are using AI to provide a more streamlined approach that is quick and accurate and helping insurers to process claim documents faster.

The insurance ecosystem in India has been impacted positively by the efficient use of the latest technological advancements. The utilisation of innovative technologies for modernizing the insurance sector has been widespread. The pandemic has accelerated the use of information technology. The reliance on digital and remote solutions to perform their daily operations and to deliver their services to customers has also brought along the threat of cyber-attacks. Unlike to other sectors, which hold mainly sensitive financial data, insurers typically also collect a large amount of sensitive information of the person insured. Such data obtained can be used by fraudsters/cyber criminals for different purposes such as identity theft to obtain financial gains.

Eventually, Insurers also need cyber-protection and insurance to safeguard such information and an in-built governance mechanism needs to be in place within the controlled entities in order to make sure that all such security related issues are addressed from time to time.

The **Seminar on "Technology: Changing the landscape of the Insurance Industry"** is intended to address all such areas.

## Insurance Institute of India

### College of Insurance

#### *Mumbai Office*

'G' Block, Plot No. C – 46,  
Bandra Kurla Complex,  
Bandra (E), Mumbai – 400 051.  
Phone: 022-26544200

### College of Insurance

#### *Kolkata Office*

Synthesis Business Park, 2<sup>nd</sup> floor,  
2A & 2C CBD/L, Action Area II,  
New Town, Kolkata – 700 156.  
Phone: 033-23248103 / 104

[www.insuranceinstituteofindia.com](http://www.insuranceinstituteofindia.com)

## **SPEAKER'S PROFILE**



**Mr. S.N. Satpathy**  
**Secretary General**  
**Insurance Institute of India**

Mr. S.N. Satpathy is currently the Secretary General of Insurance Institute of India. Prior to this assignment he was holding the post of Additional Director of LIC Management Development Centre (MDC), Mumbai, the apex training centre for middle to senior level executives of LIC.

He joined as Direct Recruit Officer in LIC of India in the year 1989. During his more than three decades experience in the Life Insurance, he had performed in multiple positions in Branches, Divisions, Zones & Central office, covering different areas of operations and marketing. He has major experience in conventional marketing of life insurance, marketing through alternative channels of distribution which includes Bancassurance and Direct Marketing. He had effectively performed as National Relationship Manager to promote the Bancassurance channel business.

He was also in-charge of Pension & Group business operation in Mumbai.

He is a Post Graduate in Agriculture Science and also a Fellow of Insurance Institute of India (FIII), having Specialized Diploma in Health Insurance.



**Mr. Devesh Srivastava**  
**Chairman & Managing Director, GIC Re**  
**President, Insurance Institute of India**

Mr. Devesh Srivastava has been involved in the insurance sector since 1987 following his joining the industry as a direct recruit. He has experience in both direct insurance and reinsurance. He has gained international exposure through postings to the company's London branch where he was overseeing operations in UK, Europe, Caribbean countries of Brazil, Argentina, and Mexico territories. He was a key player in the setting up of GIC Re 's Lloyds Syndicate 1947 in London. He is presently employed on a full-time basis by the Company in the capacity of Chairman and Managing Director.

Mr. Devesh Srivastava holds a B. Sc (Hons) and a Master of Science degree from St Stephen's College, Delhi. He subsequently obtained a post-graduate degree in Management, majoring in Marketing with a Gold Medal from the Management Development Institute (MDI) Gurgaon.

Mr. Srivastava is presently on the Boards of GIC Re South Africa Ltd.- Johannesburg, GIC Perestrakhovanie LLC - Russia, Export & Credit Guarantee Corporation, Indian Register of Shipping, Kenindia Assurance Co. Ltd., Nairobi, Agriculture Insurance Corporation of India, Health TPA Ltd., Asian Reinsurance Corporation, GIC Housing Finance Ltd and GIC Re Corporate Member, London.



**Mr. Satyendra Nath Bhattacharya**  
**Secretary General**  
**Life Insurance Council**

Mr. Satyendra Nath Bhattacharya has taken over as Secretary General of Life Insurance Council on 18<sup>th</sup> November, 2019. He has nearly four decades of experience in the Life Insurance Industry.

He worked with Life Insurance Corporation and retired as an Executive Director. He was Marketing Head of the Corporation and in charge of Product development.

Before his retirement he headed the Corporations Corporate Communications department ensuring the Corporation's visibility in the market.

He has joined the Life Insurance Council at a crucial juncture, his rich experience and sound insurance knowledge will help Life Insurance Industry.



**Mr. Inderjeet Singh**  
**Secretary General**  
**General Insurance Council**

Mr. Inderjeet Singh has been appointed as the Secretary General of General Insurance Council, a body established under Section 64C of the Insurance Act, 1938. Mr. Singh has taken over charge as Secretary General of the General Insurance Council on 2nd May 2023. He replaces Mr. M.N. Sarma who term got over on 31<sup>st</sup> January 2023. Before joining the General Insurance Council, Mr. Singh was General Manager & Director at GIC Re.

Mr. Singh is a B.Sc. graduate from Lucknow University, and has done also MBA from Lucknow University in 1986. He completed his Fellowship from the Insurance Institute of India in 1995.

Mr. Singh joined the general insurance industry in 1986 and with an experience of more than 36 years he has handled almost all areas of non-life insurance. He has worked in operations in various capacities. He possesses experience in overseas operations and was the Managing Director of Kenindia Assurance Co Ltd., Nairobi for a period of three years. As MD of Kenindia Assurance, Mr. Singh also chaired the Board of its subsidiary, Tanzindia Assurance Co Ltd., and was Director on the Board of East Africa Re, Nairobi.

Mr. Singh's personal areas of interest include playing Badminton and Tennis and travelling.





**Mr. B.C. Patnaik**  
**Member – Life**  
**Insurance Regulatory and Development Authority of India**

The Government of India has appointed Mr. B.C. Patnaik, Retired MD of LIC of India as Member, Life, IRDAI. Shri B.C. Patnaik served as Managing Director of LIC of India.

Mr. B.C. Patnaik is a post graduate in Political Science and a Fellow of the Insurance Institute of India. He joined LIC in 1986 as a Direct Recruit Officer. He has an illustrious career in LIC spanning 37 years.

He has rich and diverse experience of Marketing, Customer Relationship Management, Underwriting, Group Business, Personnel and Training. He has worked across the length and breadth of the country – Maharashtra, Gujarat, Uttar Pradesh, Bihar, West Bengal etc. His other important assignments include Marketing Manager, Regional Manager (B&AC), Regional Manager (CRM), Regional Manager (Marketing), WZ and Director Zonal Training Centre, Agra. He has been exposed to various programs in ISB Hyderabad, IIM Lucknow and National Insurance Academy Pune.

As Chief (CRM), he played a pivotal role in introducing LIC's e-services and NACH mode of payment. Prior to taking charge as Managing Director, he was the Secretary General of Council for Insurance Ombudsmen. His hobbies are reading, new age Technology-FinTech and the developments in economics and finance. He loves listening to music and is a great lover of sports and games. He takes keen interest in cleanliness, a pollution free environment and reduction in carbon footprint. He also loves meeting people and sharing his experiences.



**Mr. Prafulla Jaipuria**  
**Director**  
**College of Insurance**

Mr. Prafulla Jaipuria joined LIC as a 17<sup>th</sup> Batch Direct Recruit Officer in 1989. He is a graduate with Honours in Economics. He is a Fellow of Insurance Institute of India.

Apart from the latest assignment of Chief (ER-Discipline) at Central Office, LIC in the cadre of ZM (O), he has worked in four Zones in different capacities. He was Sr Divisional Manager of Bhagalpur Division, East Central Zone and Karimnagar Division, South Central Zone.

He created new milestones in both Marketing as well as Administration during his stint in both Divisions. He has got experience of both Conventional Marketing and P & GS. He has worked as RM (Inspection), Secretary (OS), RM (Legal) at East Central Zone, Patna and RM (Estate) at Northern Zone, New Delhi. Before taking over charge as Director, College of Insurance, III, Mumbai he worked as Chief (ER-Discipline) CO, Mumbai.

His hobbies include reading books during leisure and listening to music. He is a keen observer of socio-economic and political development in insurance Industry.



**Prof. Archana Vaze**  
**Asst. Professor**  
**College of Insurance**

Prof. Archana Vaze is Assistant Professor in College of Insurance of Insurance Institute of India. She has done her Engineering from Nagpur University and Post-graduation from IIT Madras and her LLB from the University of Mumbai. Prof. Vaze is a Fellow Member (FII) of the Insurance Institute of India.

Prof. Vaze's exposure to the insurance industry spans multiple areas including underwriting, business strategy and process management. Prior to joining III, she headed the Maharashtra and Goa Region of SBI General Insurance Co. Ltd., as 'Manager Underwriting - Corporate and SME Lines'. Prof. Vaze has also worked as 'Senior Manager - Commercial Underwriting' for the Mumbai Zonal Office of Cholamandalam MS General Insurance Co. Ltd. and also at their Head Office in Chennai. Prof. Vaze's corporate exposure includes a stint with TCS as a Systems Analyst and domain expert in their Insurance vertical.

Her research experience and interests include the Insurance needs of the Housing Industry, analyzing the efficacy of the Industrial All Risks Policy, Challenges in insuring flood-prone areas, and other Property Insurances, the Insurance needs of the Logistics industry, Mutuals, Co-operatives and Community-based Insurance (MCCOs), Equity Research on Indian Life Insurance industry and Analyzing the legal interpretations of policy wordings and their impact on the market.



**Mr. R Doraiswamy**  
**Executive Director (IT/SD)**  
**LIC of India**

Mr. R. Doraiswamy is serving as Executive Director (Information Technology / Software Development) of LIC of India since 2022. He is a Direct Recruit Officer with 37 years of experience in Operations, Marketing, Technology and Academics. He has held positions like Chief (IT/SD), Regional Manager of Pension & Group Schemes and Chief Life Insurances Advisor Schemes verticals, Sr. Divisional Manager and Marketing Manager of divisions earlier.

He had a stint as Research Associate at the prestigious National Insurance Academy on deputation for 5 years. He worked on various projects on Micro Insurance, Insurance Law and Regulations, Product Development, as well as content development for Post Graduate programs in Insurance Management & Financial Planning.

In the area of IT, he has been spearheading modernisation of Business Application, portals and mobile applications, Automation of processes, centralisation of Unit Linked Business, etc.

He is a Graduate in Mathematics from Madurai Kamaraj University, Fellow Member of Insurance Institute of India and a student member of Institute of Actuaries of India. He has interests in reading, gardening and a variety of sports.





**Mr. Girish Nayak**  
**Chief - Technology and Health Underwriting & Claims**  
**ICICI Lombard GIC Limited**

Mr. Girish Nayak, is Chief - Technology and Health Underwriting & Claims for ICICI Lombard GIC Limited. In his current role, he is responsible for managing Technology for the largest private non-life insurer in India. In addition, he also manages the Health Underwriting & Claims function and is responsible for delivering new products and services in the field of health insurance and wellness.

Mr. Girish joined the ICICI Group in 1994. Over the years he has worked across multiple functions including Project Finance, e-commerce, Technology Management and International Banking at ICICI Bank.

In April 2009, he moved into the role of Business Head, Corporate Banking Group (West) and Capital Markets Division at ICICI Bank. In this role, Mr. Girish was responsible for managing Promoter and CEO relationships with most of the top corporates of Western India. He moved into his current role with ICICI Lombard GIC Limited in April 2013.



**Mr. Kallol Basu**  
**Chief Technology Officer**  
**National Insurance Co. Ltd.**

Mr. Kallol Basu has over 25 years of experience in the Information Technology field in Indian and overseas markets. Before taking charge at National Insurance as Chief Technology Officer, he has worked with multiple tier-1 global technology services providers & consulting companies for over 2 decades.

In his previous role in Cognizant, he was 'Head of Global Solution Architecture for India & Middle-East' and 'Head of Technology solutions, Asia Pacific'. Previously, he held multiple Technology Leadership roles like 'Application Outsourcing Capability leader' in Accenture; 'Technology Excellence' and 'Enterprise Solutions Oracle' head for the Asia Pacific in TCS.

In his prior roles, he has worked with multiple Indian as well as global Insurers & Financial services companies in the space of digital roadmap & strategy, transformation and outsourcing.

He is an innovation evangelist and has a US patent to his name. Mr. Basu is a certified Enterprise architect and a passionate digital & cloud architect with deep interest in technology modernization in Insurance leveraging areas like artificial intelligence, cloud, analytics, API & Mobile solutions."



**Mr. Kayzad Hiranmanek**  
**Chief Operating Officer**  
**Edelweiss Tokio Life Insurance Co. Ltd.**

Mr. Kayzad Hiranmanek has two Masters' degrees, in Commerce & International Business. He is also a Graduate of the University of Michigan's Global Leadership Programme.

Mr. Kayzad has worked in multiple sectors: Hospitality & Travel, Telecommunications, Real Estate and Financial Services. He has worked with reputed brands such as the Taj Group of Hotels, Idea Cellular, Airtel, ICICI Prudential Life, Bajaj Allianz Life and Damac Properties.

Mr. Kayzad has been with the life insurance sector since 2007, starting with ICICI Prudential Life Insurance, Avantha ERGO Life Insurance, a greenfield start-up, followed by Bajaj Allianz Life Insurance.

At present, Mr. Kayzad is Chief Operating Officer at Edelweiss Tokio Life Insurance, where he heads the technology, digital, data science, operations and customer experience portfolios.

Mr. Kayzad is a speaker and author of international repute, having lectured on and written in several fora and publications globally. His contributions have been on the topics of technology adoption, customer behaviour, project management, operations excellence, distributor management, embedded analytics, outsourcing partner relationship management, organization diversity and resilience.



**Mr. Prerak Sethi**  
**Co-Founder**  
**India InsurTech Association**

Mr. Prerak Sethi is the Co-Founder of the India InsurTech Association (<https://indiainsurtech.com/>). He also runs an InsurTech company using technology & data to improve the health insurance experience. He has 5+ years of experience in insurance distribution, set up one of India's first websites for health insurance, and also co-authored a book on health insurance.

Outside of the insurance sector, Mr. Prerak has 10+ years of work experience in Analytics, eCommerce, and Consulting. He also has strong hands-on expertise in building online platforms, tech and data product management, customer acquisition and retention, and UI/UX.

Mr. Prerak is a BSE in Computer Engineering from the University of Michigan, Ann Arbor and MBA in Finance and Entrepreneurship from the Kellogg School of Management.



**Mr. Sunder Krishnan**  
**Chief Risk Officer**  
**Reliance Nippon Life Insurance**

Mr. Sunder Krishnan joined Reliance Nippon Life Insurance in May 2006. Mr. Krishnan has experience in several functions such as Risk Management, Compliance, Internal Audit, Claims, Secretarial, Legal, Information Security, Fraud Prevention, and Mid-Office Management of Investments of AUM > Rs.27,000 Crores. He was part of the 5 member core team involved in stake sale of the company. Mr. Krishnan was Acting Chief Executive Officer / Principal Officer twice.

Prior to his joining Reliance, Mr. Krishnan worked in leadership/membership roles in DSP Merrill Lynch, ING Vysya, Credit Lyonnais Bank, Bank International Indonesia (BII), Standard Chartered Bank, Ernst & Young and Information Systems Consulting Business & Independent CA.

Mr. Krishnan is Chartered Accountant, CISA (Certified Information Systems Auditor) from ISACA US, ERM from Asia Institute of Management – Manila, and Certified Security Administrator from Check Point.

He was of Chairman of Grab - ISACA INDIA & President of ISACA MUMBAI CHAPTER. He was Member of the Standing Committee for Finance & Investments of IRDAI and Member of Core Committee to devise paperless Insurance Policies. Mr. Krishnan has given presentations at various national and international forums. He has been awarded the 'Knowledge worker' award and the 'Best Professional of the year' by Institute of Chartered Accountants of India and 'Best CRO' of the year for use of Analytic Systems multiple times.

## COLLEGE OF INSURANCE TRAINING PROGRAMMES

- **In all core domain areas Insurance:** Life, Health, Fire, Engineering, Marine Hull, Marine Cargo, Projects, Liability, Aviation, Motor, Reinsurance, Microinsurance, etc.
- **In all functional areas of Insurance:** Risk Management, Product Development, Pricing, Regulations, Marketing, Underwriting, Claims, Fraud Prevention, Finance and Investments, Insurance Accounting, Actuarial Science, etc.
- **For all entities in Insurance:** Insurers, Broking Houses, Insurance Surveyors and Loss Assessors, Corporate Agents, Insurance Marketing Firms, Third Party Administrators, Central and State Government Departments, Web-Aggregators, Insurance Regulators and Bankers in India and abroad.
- **Customised programmes:** Specially designed for Direct Recruit Officers, Marketing Staff, Product Development Teams, Insurance Regulators, Branch/ Divisional Managers, Promotee Officers, Pre-Retirement Preparation of Employees etc. in India for different entities conducted in India and overseas locations.

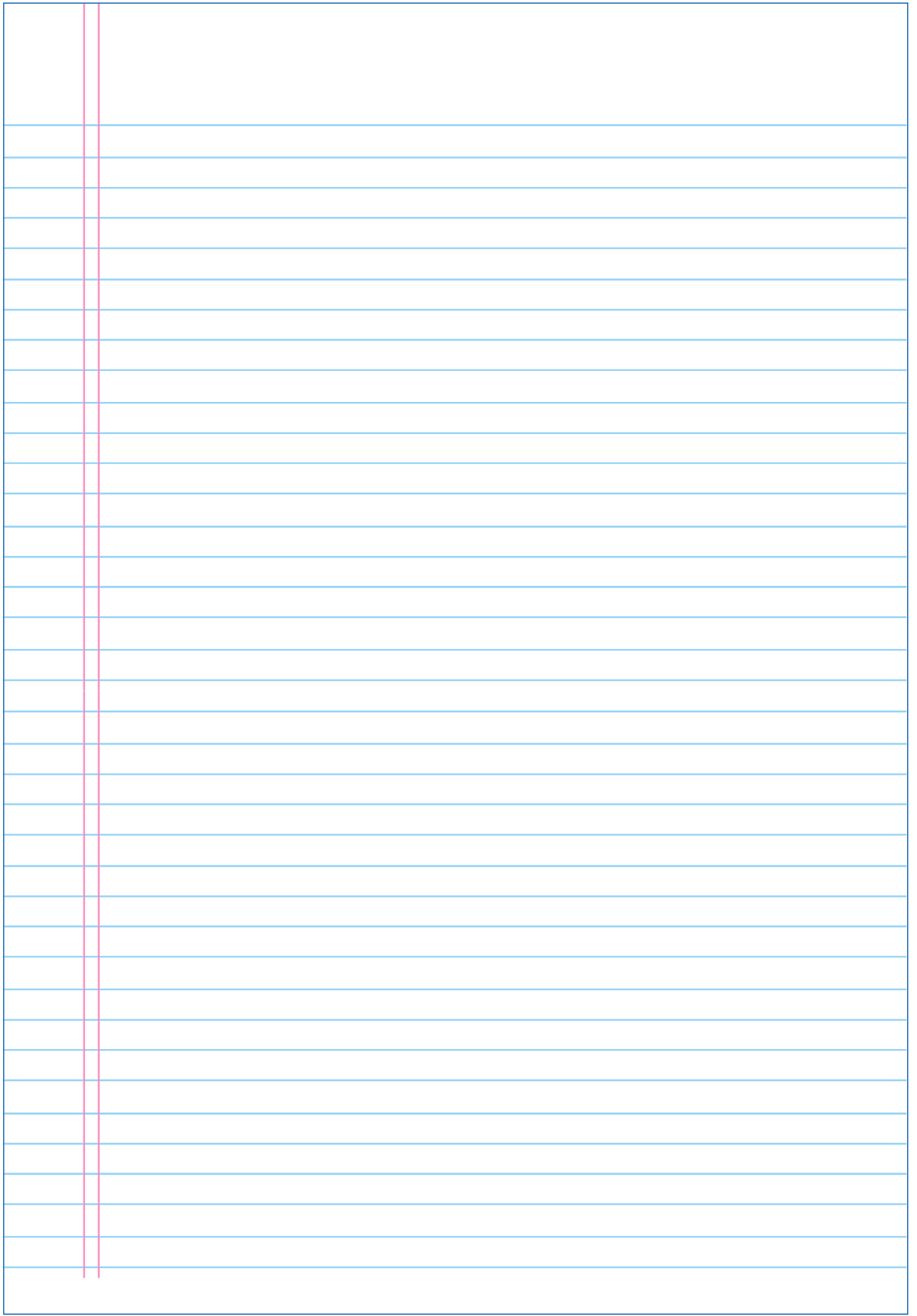
## ENQUIRIES ON MAY BE SENT TO THE FOLLOWING ADDRESSES

- Membership and Examinations: <[mrm@iii.org.in](mailto:mrm@iii.org.in)>
- College of Insurance and training: <[college\\_insurance@iii.org.in](mailto:college_insurance@iii.org.in)>
- Regulatory Training and Examinations: <[reg.exams@iii.org.in](mailto:reg.exams@iii.org.in)>
- Library: <[library@iii.org.in](mailto:library@iii.org.in)>
- Journal: <[journal@iii.org.in](mailto:journal@iii.org.in)>
- Newsletter: <[newsletter@iii.org.in](mailto:newsletter@iii.org.in)>
- Ph.D. Studies and Research: <[research@iii.org.in](mailto:research@iii.org.in)>
- Seminars: <[seminar@iii.org.in](mailto:seminar@iii.org.in)>
- Post Graduate Diploma in Health Insurance: <[pgdhi@iii.org.in](mailto:pgdhi@iii.org.in)>
- Post Graduate Diploma in Insurance Marketing: <[pgdim@iii.org.in](mailto:pgdim@iii.org.in)>

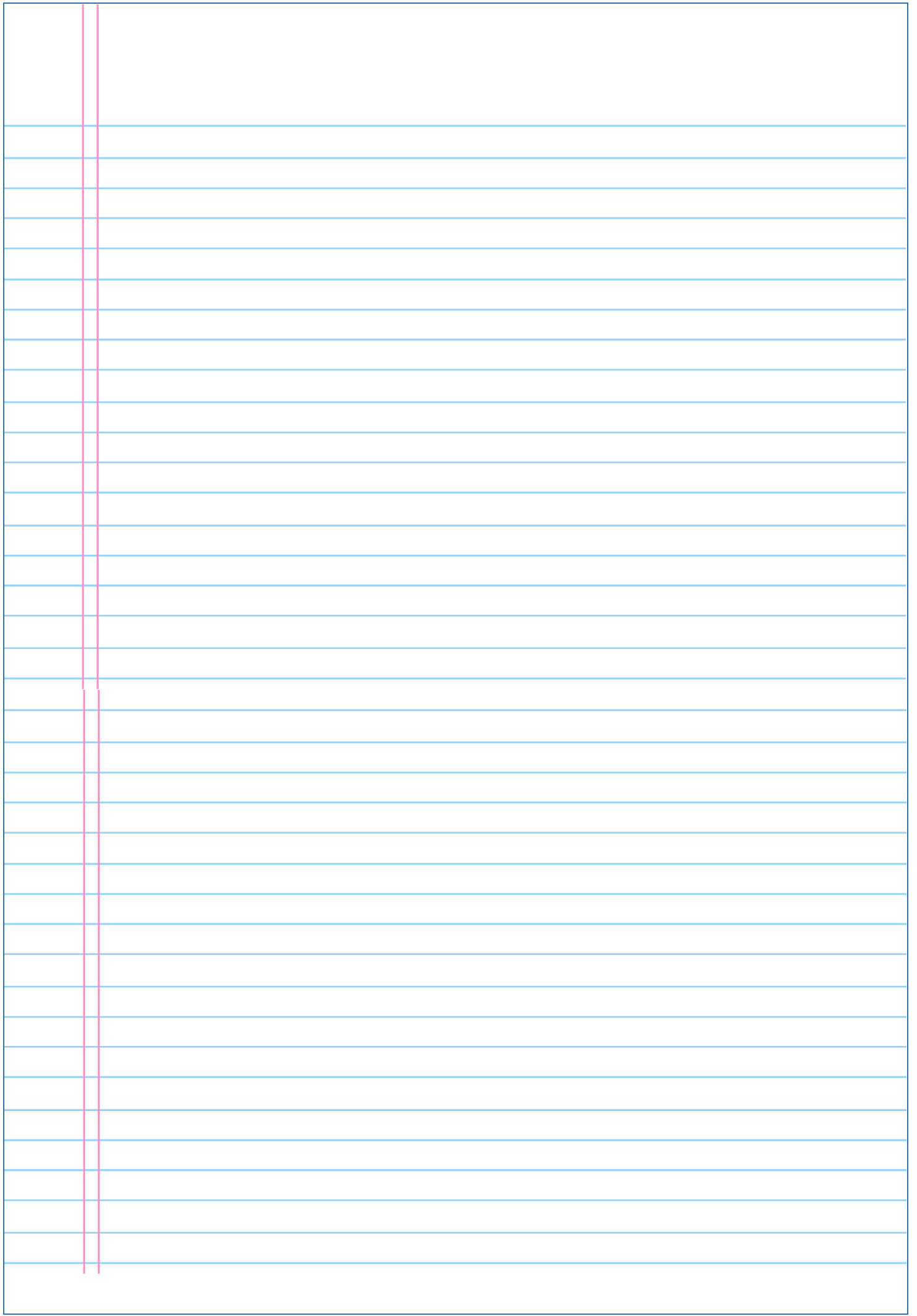
*Insurance Institute of India have **Prior Learning Credit** arrangements with the below Institutes/Universities. Credits for prior learning are available to the candidates up to Associateship Level in the professional examinations subject to fulfilment of certain conditions. **Subject wise Credit Points are granted to the candidates on the basis of their qualifications from above Educational Institutions only and will be valid if, they apply and register and passed the Associateship examination within 5 years from passing their qualifying examination***

**Institutes/  
Universities  
Associated  
with  
the  
Insurance  
Institute  
of  
India**

Institute of Chartered Accountants of India (ICAI), New Delhi
The Institute of Cost Accountants of India (ICMAI), Kolkata, New Delhi
Institute of Insurance and Risk Management (IIRM), Hyderabad
Myanmar Insurance Association, Myanmar
National Insurance Academy (NIA), Pune
National Law University, Jodhpur
Banaras Hindu University (BHU), Varanasi
Pondicherry University, Puducherry
Birla Institute of Management Technology (BIMTECH), Greater Noida
Christ University, Bengaluru
Centre for Continuing Education Kerala (CCEK), Thiruvananthapuram
University College for Women, Hyderabad
Osmania University, Hyderabad
Amity School of Insurance, Banking and Actuarial Science, Noida
Siva Sivani Institute of Management, Secunderabad
Muthayammal College of Arts and Science, Rasipuram
Karpagam University, Coimbatore
Canadian University of Bangladesh, Dhaka
Loyola Institute of Business Administration (LIBA), Chennai
Bangladesh Insurance Academy, Dhaka
The Madura College (Autonomous), Madurai
R.L. Institute of Management Studies, Madurai
Rathinam College of Arts and Science (Autonomous), Coimbatore
Lady Doak College, Madurai
Subbalakshmi Lakshmi pathy College of Science, Madurai
Rajah Serforji Government College (Autonomous) College, Thanjavur
Jamal Mohamed College, Tiruchirapalli
Srimad Andavan Arts and Science Collage (Autonomous), Tiruchirapalli
Bishop Heber College (Autonomous), Trichy
Chitkara University, Punjab







## Schedule of the Day - 30<sup>th</sup> June 2023

### Inaugural Address

- **Mr. S.N. Satpathy** (10:00 am to 10:10 am)  
Secretary General, Insurance Institute of India

### Chief Guest

- **Mr. Devesh Srivastava** (10:10 am to 10:30 am)  
Chairman and Managing Director, General Insurance Corporation of India  
and President, Insurance Institute of India

### Guest of Honour

- **Mr. S.N. Bhattacharya** (10:30 am to 10:45 am)  
Secretary General, Life Insurance Council
- **Mr. Inderjeet Singh** (10:45 am to 11:00 am)  
Secretary General, General Insurance Council

### Thematic Address

- **Mr. B.C. Patnaik** (11:00 am to 11:30 am)  
Member - Life, Insurance Regulatory and Development Authority of India

### Vote of Thanks

- **Mr. Prafulla Jaipuria** (11:30 am to 11:40 am)  
Director, College of Insurance

### Panel Discussion on the topic - Technology: Changing the landscape of the Insurance Industry

- **Prof. Archana Vaze (Moderator)** (11:40 am to 01:15 pm)  
Asst. Professor, College of Insurance

### Panel Members

- **Mr. R. Doraiswamy**  
Executive Director (IT/SD), Life Insurance Corporation of India
- **Mr. Girish Nayak**  
Chief Technical Officer, ICICI Lombard General Insurance Co. Ltd.
- **Mr. Kallol Basu**  
Chief Technology Officer, National Insurance Co. Ltd.
- **Mr. Kayzad Hiranmanek**  
Chief Operating Officer, Edelweiss Tokio Life Insurance Company Ltd.
- **Mr. Prerak Sethi**  
Founder, India InsurTech Association
- **Mr. Sunder Krishnan**  
Chief Technical Officer, Reliance Nippon Life Insurance Co. Ltd.