

### भारतीय बीमा संस्थान Insurance Institute of India



Seminar on
Synergizing Insurance
and
Information and Communication Technology
Industries

#### Venue

Hotel Howard Johnson 132, Thanisandra Main Road, Near Manyata Embassy Business Park, Nagawara Junction, Bengaluru, Karnataka - 560077. **Date** 25<sup>th</sup> April 2015 **Time** 

10.00 a.m

Plot No- C-46, G-Block, Bandra Kurla Complex, Mumbai – 400 051. www.insuranceinstituteofindia.com



# Mr.A.K.Roy President, Insurance Institute of India & CMD, GIC Re

Mr. Ashok Kumar Roy is an Engineer with B. Tech (Hons.) in Engineering from the Indian Institute of Technology, Kharagpur. He is also a Fellow of the Insurance Institute of India.

Mr. Roy joined the General Insurance Industry as a direct recruit Officer in 1979. He was with the Oriental Insurance Co. Ltd. for 29 years and worked as property underwriter at various levels before moving to GIC Re in June 2008 as General Manager. In December 2011 Mr. Roy was selected for posting as Chairman-cum-Managing Director of Agriculture Insurance Company of India Limited. Subsequently Mr. Roy has been posted as Chairman-cum-Managing Director of GIC Re on 2nd of January 2012.

Mr. Roy has been a member of Technical Sub Committee (Engineering) of TAC and was closely associated in Development of Core Insurance Solution (INLIAS). He also headed the core group for development of Fire & Engineering Module. He has attended several training programmes on Change Management, Negotiation skills, and Corporate Governance.

His current interest is the impact of global warming on Insurance Industry and in contributing solutions for the same.

Mr.Roy is also a Director on the following Boards of Companies: Life Insurance Corporation of India, Indian Register of Shipping, India, East Africa Reinsurance Company Limited, Nairobi



### Mr. D.D.Singh Member(Life & Distribution), IRDA

Mr. D D Singh joined Insurance Regulatory and Development Authority (IRDA) as a whole-time Member (Distribution), on 20<sup>th</sup> May, 2013.

Prior to joining IRDA, Shri D.D Singh was Zonal Manager LIC of India South Zone Chennai; and was in charge of Insurance Activities of the Life Insurance behemoth LIC of India in the states of Tamilnadu Kerala & Pondicherry. Shri D D Singh was also Zonal Manager of South Central Zone earlier and was in charge of Insurance Activities of LIC of India in Andhra Pradesh & Karnataka states.

Mr. D.D Singh joined Life Insurance Corporation as a Direct Recruit Officer in 1977. He has experience in Marketing for more than 16 years and in Information Technology for more than a decade. He had set up the Health Insurance Department in LIC of India and was the first Executive Director of Health Insurance Department in LIC of India.

Shri D.D Singh holds Masters Degree in Public Administration and Masters in Business Administration with specialization in Marketing. He has attended various training sessions organized in India & abroad including Training at Indian Institute of Management Lucknow; Indian School of Business in Hyderabad; Foundation for Advancement of Life & Insurance around the World (FALIA) Japan;

Mr. D.D Singh is an avid reader of books and has interest in music.



#### Mr.Rishi Raj Singh

Head of Operations and Principal Officer, CSC e-Governance Services India LTD.

Rishi Raj Singh is Head of Operations & Principal Officer CSC e- Governance services India Ltd. which is a Special Purpose Vehicle (SPV) formed for the overall programme management of the CSC Scheme so that the Government can progressively migrate to an e-Governance platform and enable services through the CSC network.

RISHI has 15+ years of corporate work experience in Leadership functions and as successfully executed key positions of diverse nature in Sectors like Government, Telecom, BFSI & Consumer Durable

He has successfully executed key positions of diverse nature and capacities during his career

He has effectively handled operational and strategic responsibilities, some of the projects are

- 1. Insurance Rural Authorised Person (RAP)
- 2. NPS-Lite
- 3. Tele- Medicine etc.

Academically astute, RISHI is armed with a MBA (Banking & Insurance) from the University school of Management studies, IP University Delhi and is an LLB from AGRA University



#### Mr. G. SurendraBabu Asst Director General Unique Identification Authority of India,

G.Surendrababu had completed his B.TECH from S. V. University Engg College, Tirupati & M.TECH from IIT, Bombay.

In 1992, joined in ITS (Indian Telecom Services) and worked as DE & Director Telecom Projects in Hyderabad up to 2007. Later on transfer came to Bangalore and worked in Mobile Services & Installation wing of BSNL Bangalore.

In 2010, joined UIDAI Regional Office, Bangalore on deputation and presently working as Assistant Director General, UIDAI responsible for UIDAI implementation in State of Kerala and UT of Puducherry.



Ms. Vijaya Deepti Vice President, TCS

Vijaya Deepti is Vice President and Head of Global Insurance Business at TCS Financial Solutions. In this role, she is responsible for insurance product development and client delivery initiatives globally. She is a member of the TCS leadership team and has served the company for over three decades. Previously she served as the Head of Global Insurance Delivery with an additional responsibility to grow UK and European Insurance business. Under her leadership, the TCS Insurance unit won a number of strategic large deals, acquired new customers and achieved two fold growth.

Deepti's experience in delivering large scale transformations, coupled with thought leadership enable her to be a sought-after business advisor to CXOs of global insurance corporations.

As a long-standing member of TCS Business Excellence Council, Deepti has been responsible for driving TATA Group's Business Excellence (TBEM) initiative. She has worked as head of Quality Council and has championed various Six Sigma Initiatives within TCS across multiple customer engagements.

In Dec 2009, she was conferred the "Leading Business Woman of The Year" award by Women Leaders in India (WLII) in recognition for her contribution towards growing the insurance business within TCS despite the global economic downturn.

A quick learner who brings passion and fervor in everything she pursues, Deepti is also a change agent. She is an avid reader of books on management, leadership, and innovation amongst others and leverages these learnings to drive positive changes within the organization.



# Mr.V.Krishnamoorthy Chief Financial Officer L&T General Insurance Co. Ltd

V. Krishnamoorthy is a Chartered Accountant by profession. He started his professional career with Price Waterhouse in early 1989 and joined L&T Group in November 1990. Since then he has worked across various functions including accounts, finance, taxation, mergers and acquisitions, investor relationship and audit. He has been with L&T General Insurance as its Chief Financial Officer and Principal Compliance Officer since 2010 and has been instrumental along with other founding members in building up the organization. He has done extensive studies in usage of technology in insurance and has been a major contributor in identification and selection of the technology architecture for the company. He also has extensive experience in modeling of contracts for engineering, construction and services including technology services.



### Mr. Amit Kalra Head Strategic Initiative & ARC, Swiss Re

Amit joined Swiss Re in 2007 and is currently the Head of Strategic Initiatives at Swiss Re Bangalore wherein he is responsible for strategy and competency build up initiatives. In addition, he heads Analytics Research and Consulting unit which include teams spanning across actuarial, data analytics and economic research.

Amit is the author of several sigma studies on trends in the emerging markets, covering a broad range of topics including food security, micro-insurance and implications of urbanisation on the insurance sector. He on a regular basis also contributes to articles/whitepapers on re/insurance trends in leading insurance journals and magazines.

Prior to joining Swiss Re, Amit was heading Strategic Research Group for GE Insurance solutions at GE Capital.

Amit holds Master degree in Business Economics from University of Delhi and is also certified Chartered Property Casualty Underwriter (CPCU) and Associate in Reinsurance from The Institutes, United States.



#### Mr. A.R.Sekar Company Secretary, Apps Daily

Mr.A.R.Sekar has retired recently from The New India Assurance Co Ltd. as Director and General Manager after completing nearly 36 years of service with the company. During this period, he has handled various assignments such as Technical, Marketing, Accounts, Investments, Internal Audit etc.

As a Fellow of The Institute of Company Secretaries of India, he was the Company Secretary of The New India Assurance Co for almost 10 years. He also headed the company for nearly a year and put the company on a growth path and brought back the company from losses to reasonable profits.

He has been a regular faculty at The National Insurance Academy, Pune on various subjects such as Investments, IRDA Regulations, Accounts, Management etc. He has also been a member on various committees of the IRDA, ICAI, and the Insurance Institute of India and has represented the New India in the Boards of its Subsidiaries, Stock Holding Corporation, of India, GIC Housing, SVC superchem etc. He has also represented the NIA in the IIM A Society.

At present, he is employed as Vice-President and Co. Secretary of an IT solutions company at Mumbai.



### Mr. Puneet.Bharal Director, Global Development, ACORD

Puneet Bharal is Director, Global Development with ACORD where he is responsible for promoting the awareness and use of standards-based e-business in India and the wider Asia-Pacific region. Previously, Puneet was Director for ACORD's Global Reinsurance and Large Commercial program where, amongst other efforts, he led the development of Exposure Reporting, EBOT and ECOT standards, and was involved in the kick-off of what is now known as The Ruschlikon Initiative. Prior to joining ACORD, Puneet was the Product Director at RI3K (now part of Ebix), helping to take them from start-up idea to the World's first Reinsurance e-placing hub and the first implementer of ACORD's Placing XML message. Before that, Puneet held various market and business analyst roles with Gartner, Datamonitor and SITA.



## Mr. R Raghavan Chief Executive Officer, Insurance Information Bureau of India

Mr Raghavan is Physics graduate and is an M.B.A specializing in Finance and Marketing. A Fellow of the Insurance Institute of India and Chartered Insurer from CII, U.K.

Mr.Raghavan entered Insurance as a Management Trainee in New India Assurance and has three decades of experience in Insurance and Reinsurance. He served in various capacities in Technical and Operational positions. He had a stint overseas as Country Head of New India's operations in Oman.

Mr Raghavan headed the Techno Marketing vertical of New India in which capacity built up a market dominant portfolio of Large Corporate clients for the company. He last served as the General Manager in GIC Re overseeing Foreign Business, Retrocession portfolio, Information Technology, Life Reinsurance, Agricultural Reinsurance etc. Also Piloted the Enterprise Risk Management program of GIC Re. He launched an Electronic Data Exchange Platform "e Thru" enabling paperless transactions. He assumed charge as CEO of Insurance Information Bureau in end May 2012 and shaped up the Organisation as a Vibrant Insurance Analytics Organisation for the Indian Market and Have been associated with educational institutions, as well as authored a book on Risk Management. Also have presented theme papers in many International Conferences. Was awarded a scholarship by Rotary Foundation for overseas study.



#### Ms. Pandula Shreelakshmi Chief Operating Officer SHCIL Projects Limited

Ms. Pandula Sreelakshmi is a post graduate with diplomas in financial markets. She has over 25 years of varied experience in the financial markets segment viz. Capital Markets & Insurance domain. She has been deputed as the Chief Operating Officer of SHCIL Projects Limited (a wholly subsidiary of Stock Holding Corporation of India Limited - StockHolding), since Oct 2011. She joined StockHolding in April 2000 as Head - NRI Cell to promote Depository Participant Services & Third Party Products (TPP). Thereafter, she contributed as a Distribution Head (TPP) by way of liaisoning with the issuers across the industry for strategic tie ups and providing end to end solutions at National Level enabling over 200 StockHolding branches to moot sales. Insurance was one of the TPP product and she served as the "Chief Insurance Executive" of StockHolding as a Corporate Agent promoting LIC in Life & NIA in General. In view of her domain expertise, she has been deputed to SHCIL Projects Ltd to set up the Insurance Repository System, an initiative of IRDAI.

Prior to StockHolding, she worked for Karvy Consultants and IIT Corporate Services Ltd and possesses close to 12 years of Registrar & Transfer agents experience whereby she has dealt with Initial Public Offers & Post issue services of Equity, Debentures, Mutual Funds & Fixed Deposits which includes Client service, disbursement of Corporate Actions - Monetary & Non Monetary, Audit & Compliance.



# Mr.Praveen Sandri Senior Vice President and Managing Director at Air Worldwide Pvt Ltd

Dr.Praveen Sandri is the Senior Vice President and Managing Director of AIR Worldwide India.

He is responsible for the strategic management of the Indian operations which provides services in the areas of software development, model implementation, GIS, model & product testing, analytics &data services along with providing client services and business development initiatives in India, Asia-Pacific and the Middle East regions. Dr. Sandri has over18 years of experience in probabilistic risk analysis for natural and man-made catastrophes and has been instrumental in the development of various catastrophe models worldwide. Dr. Sandri has authored many articles on the subject of catastrophe risk management and is a regular speaker at industry events worldwide.

Prior to joining AIR, Dr. Sandri was a Research Associate and Manager at the Wind Engineering Research Center (WERC) at Texas Tech University. He earned his BS in Civil Engineering at Osmania University in India, and his M.S. and Ph.D. in Civil Engineering at Texas Tech University, specialising in Wind Engineering. Dr. Sandri applied expert systems and artificial neural networks to wind engineering applications and has been instrumental in developing various applications using these technologies.

Recently he has completed the Executive Program in General Management from the Sloan School of Management, Massachusetts Institute of Technology (MIT).



### Mr. Rama Warrier Management Consultant, Conzulting

Rama Warrier runs an independent Management Consulting practice called Conzulting <a href="www.conzulting.in">www.conzulting.in</a>. He provides consulting and advisory services for many large corporates and technology firms in India & abroad. Heal so partners with a few global consulting firms to provide advisory services. Warrier is also engaged in developing Risk Management and eLearning solutions in collaboration with specialist companies.

Prior to his current stint, Warrier was Managing Partner with Infosys Consulting. During a decade of experience with Infosys, he has consulted many large enterprises across global markets, providing advisory and consulting support on business transformation. His primary areas of focus have been insurance & reinsurance industry as well as Enterprise Risk Management across industries. Warrier has been associated, as an advisor, with many large insurance and reinsurance players across North America, Europe, Middle East and Asia Pacific. In Infosys, he was also apart of corporate initiatives related to Competency Building, Domain enablement and Enterprise Risk Management.

Before moving into consulting Warrier worked in the General Insurance industry. He has held line functions in both direct & reinsurance operations at operating and corporate office levels.

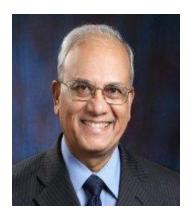
Warrier has been an active contributor to several Indian and international publications. He has authored more than 15 international papers on insurance, technology, risk and regulations. His articles have been published in Best's Review, The Actuary, Info RM, Asia Insurance Review, Global CEO, Economic times etc. He has also been invited to speak in events organized by Strategic Research Institute (New York), Boston Colloquium of Actuaries, Insurance Times (UK), Asia Insurance Review (Singapore), Asia Pacific Risk and Insurance Association (Tokyo), CII and FICCI. His papers have been cited as reference by NAIC (US insurance regulator), Institute of Actuaries, International Association of Actuaries, Chinese Industrial Engineering Institute, Financial Supervisory Commission of Hong Kong (ROC) and a host of other researchers.

Warrier holds a Bachelor's Degree in Technology. He is a Fellow of the Institute of Risk Management (London), holds an Advanced Diploma(ACII) of the Chartered Insurance Institute, UK and is a Fellow of the Insurance Institute of India.



# Mr.B.N.Ragarajan Chief Risk Officer and Appointed Actuary Exide Life Insurance Co. Ltd

Rangarajan is the Chief Risk Officer and Appointed Actuary of Exide Life Insurance Company Limited. He is a Fellow Member of the Institute of Actuaries of India and also possesses a Master's degree in Statistics from the University of Mysore. He has been with Exide Life Insurance for over 8 years and has worked in various capacities such as Head of Product Development, Value reporting to the shareholder, Group Actuary etc.,. He has pioneered various projects to calibrate Economic Capital and Market Consistent Embedded Value for Exide Life Insurance. Prior to joining Exide Life Insurance he has over 12 years of experience with different Life Insurance companies including LIC of India, GE Capital and Met Life. He has been actively participating in various activities of Institute of Actuaries of India and in the past he has been the Chairperson of the Sub-committee for Economic Capital & Education Advisory Group and Secretary to the Advisory Group for Pensions and Social Security. He is currently the Chairperson of the ERM AG and member of the LIAG of the Institute of Actuaries of India.



### Mr.Avinash Kadam, Advisor, ISACA India Group Task Force

Mr. Kadam is a leading authority on Information Security. He has more than four decades of experience in Information Technology Management, Information Systems Audit, Information Security Consulting and Training.

Mr. Kadam has served as a Vice President of ISACA International Board for two years from 2006 to 2008. He was President of ISACA Mumbai Chapter from 1998-2000. He is the recipient of ISACA's Harold Weiss Award for 2005, "Given to Recognize Dedication to the IS Audit, Control and Security Profession". He is currently Advisor, ISACA India cyber security initiative.

He holds B.E. (Mechanical), A.M.I.E. (Electronics and Telecommunication) and M.F.M. (Master in Financial Management)degrees and a string of information security certificates that he also teaches.



Mr. Frederick B Wharton
President / CEO
North American Training Group,
Inc./International Fraud Training Group

**E**stablished for 25 years in the field of insurance fraud and investigation training and consulting, He is a designated Fraud Claims Law Specialist (FCLS) through the American Education Institute. He is a member of the International Association of Special Investigation Units (IASIU) and the International Claims Association (ICA). He is currently on the board of the Coalition Against Insurance Fraud.

Mr Wharton has Developed State Compliance Fraud Training for All 50 states. Multi Lines Insurance, for all department personnel, Developed foreign training content in 11 languages and authored over 60 training courses on the topic of insurance fraud.

Mr. Wharton has an International Business degree, along with minors in Criminology and Economics.

Mr. Wharton also spent 13 years as a detective with the Fort Lauderdale, Florida Police Department in the street level investigative unit.

Mr. Wharton is an internationally recognized speaker who has conducted lectures and training seminars throughout the insurance and SIU communities worldwide. He is an accredited instructor in all 50 U.S. States for insurance adjusters, agents, underwriters and investigators, speaking on the topics of insurance fraud and investigations. He has authored & developed over 500 on line presentations on all topics of insurance fraud.



Mr. Peter Lynch
Executive Vice President, Insurance
TransUnion International

Peter Lynch is executive vice president for TransUnion's international insurance division. In this role, Mr. Lynch is responsible for the management, growth and business strategy of the company's international insurance operations spanning five continents.

Mr. Lynch is a 25-year veteran in the insurance industry. Prior to joining TransUnion in 2015, Mr. Lynch was president of LexisNexis Insurance Exchange and also served in senior executive positions at LexisNexis Risk Solutions, Choice Point, AIG Technologies (AIGT), and Cover-All Technologies all focused on insurance data and technology. In addition, Mr. Lynch is a board member of Evosure, a company dedicated to improving the matching of commercial insurance risks.

Mr. Lynch holds a Master of Business Administration from the University of Houston, Bauer College of Business and a Bachelor of Science from Cornell University. He and his family reside in Mendham, New Jersey.