

FAQs for E-Book

1. What is an eBook?

An eBook ("electronic book") is a digital version/replica of a traditional printed book. eBook can be downloaded and read on a variety of electronic devices, including personal computers and mobile devices such as eBook readers (browser base) and tablets.

2. List of device/browser on which eBook work.

- Google Chrome(good to have latest version)
- Mozilla Firefox (good to have latest version)
- Android Devices(good to have android version 7 or upgraded)
- iPad

3. List of device/browser on which eBook does not work.

- Internet Explorer
- UC Browser
- IOS Devices
- Windows Phone

4. Do I need special software or hardware to buy eBooks?

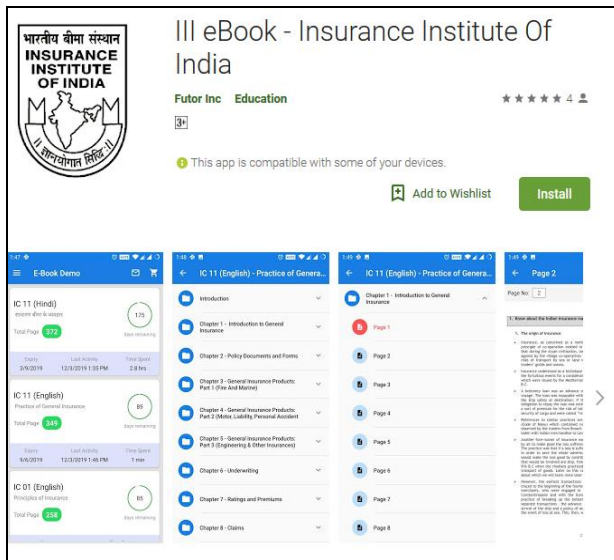
For Web Application: All you need is your PC, laptop or hand-held device. It requires no software other than Google Chrome or any other Internet browser (For the optimal experience, please use the latest version of the web browser).

Link for Web application: <https://iiiindia.co.in>

The image displays two screenshots of the Insurance Institute of India mobile application interface. The left screenshot shows the 'Login' screen with the Insurance Institute of India logo and name at the top. Below the logo, the word 'Login' is displayed. A red asterisk is next to the 'Registration Number *' input field. A 'NEXT' button is located at the bottom right. The right screenshot shows the 'Password' screen with the same logo and name at the top. Below the logo, the word 'Password' is displayed. A blue asterisk is next to the 'Enter Password *' input field. A 'FORGOT PASSWORD?' link is located below the input field. A 'DONE' button is located at the bottom right.

Android Device: You need to download III eBook android app from google play store.

<https://play.google.com/store/apps/details?id=com.ebook.messagingapp>



- Select an item.
- Tap Install
- Follow the on screen instructions to complete the installation and get the content.

Username - _____ (Your Registration Number)

Password - User can set his/her own password through OTP.

5. Who can buy an eBook?

Registered member/candidate of Insurance Institute of India can buy an eBook.

6. Where can I buy an eBook?

At Insurance Institute of India's website.

<https://www.insuranceinstituteofindia.com>

7. How to buy an eBook?

After login at III website follow the below path
Study Material - Purchase Online - eBook

The above web page will be displayed by the system with auto-filled personal details. Enter eBook details and click on **“Add to selection”** button. You can buy more eBooks by entering study material details.

Your Current Selection			
Subject	Language	Total Cost per subject	
(IC-01) Principles of Insurance (credit points 20)	English	150	Delete
Total Amount(INR)			150
			Payment

Click on **“Payment”** button to process further.

After successful payment user will get a Welcome email with username (Registration ID) and URL.

8. Which eBooks are available?

Sr. No.	Book code	Available in
1	IC 01	English/Hindi
2	IC 02	English/Hindi
3	IC 11	English/Hindi
4	IC 14	English/Hindi
5	IC 23	English/Hindi
6	IC 45	English/Hindi
7	IC 67	English/Hindi
8	IC 71	English/Hindi
9	IC 74	English/Hindi
10	IC 77	English/Hindi
11	IC 78	English/Hindi
12	IC 85	English
13	IC86	English

9. How much does an eBook price including tax?

There is no tax on purchase of eBook. The price of an eBook is Rs.150/- per subject.

10. What is the mode of payment?

Only Online Payment mode is available to buy an eBook.

11. What if I order a wrong eBook and want to cancel that eBook & buy a new eBook book? Will my money refunded.

No amount will be refunded, once the payment done successful.

12. Is it possible to have a trial of an eBook?

There is no trial period. Once an eBook is purchased, fees paid will not be refunded.

13. What is the Validity period of an E-Book?

The Validity of for an eBook is 90 days from the date of purchase.

14. Once my subscription is over how do I renew it?

If you want to renew it, you need to follow same process again and pay for the same.

15. Are there any restrictions for using eBooks?

EBooks are for your own personal use. You cannot share, lend or otherwise distribute your eBook to anyone else

You may access and use your eBook under the following conditions:

- You can access your eBook within its subscription period.
- You need to download your eBook a maximum of one (1) time on any device.

- You cannot alter or modify the contents of the eBook or combine (parts of) your eBook into any other document.
- You cannot move, copy, reproduce, network or otherwise transfer any eBook file to any computer or other device of any other person.

16. How can I download my eBook?

You need to click on the URL, which you will receive in the welcome email and register yourself, following which, you will be able to access the portal. Once you logged in, you can download the eBook from the portal.

17. How long does it take to download an eBook?

The download time depends on the size of the eBook, the speed of your Internet connection and the electronic device. In general, downloading an eBook should take no longer than 3-5 minutes.

18. Can I access an eBook offline?

You need to login on the web portal every time if you want to read, you cannot read it offline on web portal.

eBook can be available offline on Android devices, only after first successful download.

19. Can I access my eBook on more than one device?

No, eBook can be accessed on one device at a time.

20. Can I print and copy my eBook?

No, the eBook is meant to read on electronic devices.

21. Whom do I contact if I have any query?

For eBook related queries, please email to studymaterial@iii.org.in