

IC-27 - Health Insurance

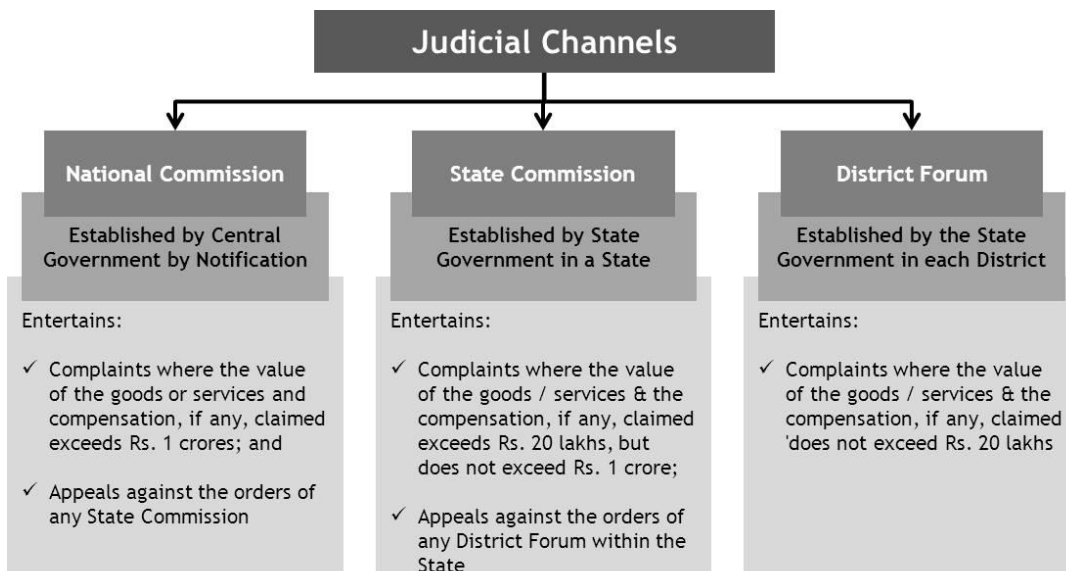
Original Text in book

Chapter 8 Page no.160 & 161 - Point.1.

1. Complainant can also approach other judicial channels as below

- a) The Consumer Disputes Redressal Forum known as “District Forum” established by the State Government in each district can entertain complaints where the value of the goods or services and the compensation, if any, claimed 'does not exceed Rs. 20 lakhs.
- b) Consumer Disputes Redressal Commission known as “State Commission” established by state government in a state can entertain:
 - i. Complaints where the value of the goods or services and compensation, if any, claimed exceeds Rs. 20 lakhs, but does not exceed Rs. 1 crore; and
 - ii. Appeals against the orders of any District Forum within the State
- c) National Consumer Disputes Redressal Commission established by Central Government by notification, known as the “National Commission” can entertain:
 - i. Complaints where the value of the goods or services and compensation, if any, claimed exceeds Rs. 1 crores; and
 - ii. Appeals against the orders of any State Commission

Diagram 3: Judicial channels



Revised text as per revised District Forum as below
Chapter 8 Page no. 160 & 161 - Point.1.

1. Complainant can also approach other judicial channels as below

- a) The Consumer Disputes Redressal Forum known as “District Forum” established by the State Government in each district can entertain complaints where the value of the goods or services and the compensation, if any, claimed 'does not exceed **Rs. 1 crore**.
- b) Consumer Disputes Redressal Commission known as “State Commission” established by state government in a state can entertain:
 - i. Complaints where the value of the goods or services and compensation, if any, claimed exceeds **Rs. 1 crore, but does not exceed Rs. 10 crore**; and
 - ii. Appeals against the orders of any District Forum within the State
- c) National Consumer Disputes Redressal Commission established by Central Government by notification, known as the “National Commission” can entertain:
 - i. Complaints where the value of the goods or services and compensation, if any, claimed exceeds **Rs. 10 crore**; and
 - ii. Appeals against the orders of any State Commission

Diagram 3: Judicial channels

