

FAQs for E-Book

1. What is an eBook?

An eBook ("electronic book") is a digital version/replica of a traditional print book. eBooks can be downloaded and read on a variety of electronic devices, including personal computers and mobile devices such as eBook readers (browser base) and tablets.

2. List of device/browser on which ebook is working.

- Google Chrome(good to have latest version)
- Mozilla Firefox (good to have latest version)
- Android Devices(good to have android version 7 or upgraded)
- ipad

3. List of device/browser on which ebook is not working.

- Internet Explorer
- UC Browser
- IOS Devices
- Windows Phone

4. Do I need special software or hardware to buy eBooks?

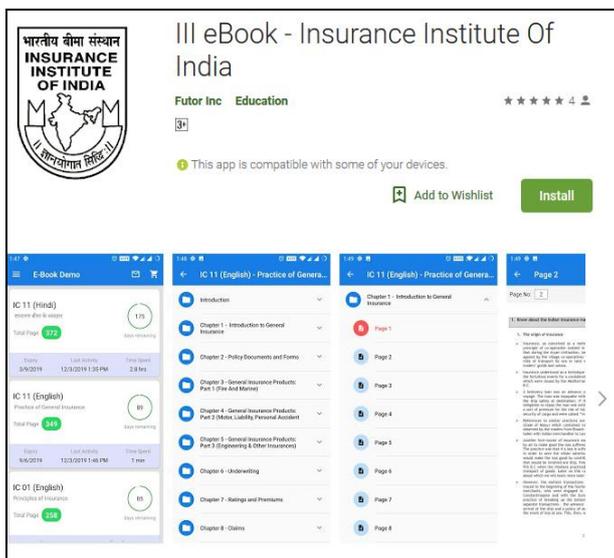
Web Application: All you need is your PC, laptop or hand-held device. It requires no software other than Google Chrome or any other Internet browser (For the optimal experience, please use the latest version of the web browser).

Link for Web application: <https://iiiindia.co.in>

The image shows two screenshots of the Insurance Institute of India web application interface. The left screenshot is the 'Login' screen, featuring the institute's logo and name at the top. Below the header, there is a 'Login' label and a text input field for 'Registration Number *'. A 'NEXT' button is located at the bottom right. The right screenshot is the 'Password' screen, also with the logo and name at the top. It includes a 'Password' label and a text input field for 'Enter Password *' with a key icon. A 'FORGOT PASSWORD?' link is positioned below the input field, and a 'DONE' button is at the bottom right.

- a. Enter Registration Number (Mandatory)
- b. Enter password

Android Device: You need to download III eBook android app from google play store.
<https://play.google.com/store/apps/details?id=com.ebook.messagingapp>



- a. Select an item.
- b. Tap Install
- c. Follow the on screen instructions to complete the installation and get the content.

5. Who can buy an eBook?

Registered member/candidate of III can buy an eBook.

6. Where can I buy an eBook?

At Insurance Institute of India's website.

<https://www.insuranceinstituteofindia.com>

7. How to buy an eBook?

After login at III website follow the below path
 Study Material - Purchase Online - eBook

The above web page is displayed by system with auto-filled personal details. Enter Study Material details and click on **“Add to selection”** button. You can buy more ebooks by entering study material details.

Your Current Selection			
Subject	Language	Total Cost per subject	
(IC-01) Principles of Insurance (credit points 20)	English	150	Delete
Total Amount(INR)			150
Payment			

Click on **“Payment”** button to process further.

After successful payment user will get a Welcome email with username (Registration ID) and URL.

8. Which eBooks are available?

Sr. No.	Book code	Available in
1	IC 01	English/Hindi
2	IC 02	English/Hindi
3	IC 11	English/Hindi
4	IC 14	English

9. How much does an eBook price including tax?

There is no tax on purchase of ebook. The price of ebook is Rs.150/- per subject.

10. What is the mode of payment?

Only Online Payment mode is available to buy an ebook.

11. What if I order the wrong eBook and want to cancel that book & buy a new book? Will my money refunded?

No amount will be refunded, once the payment done successful.

12. Is it possible to have a trial of an eBook?

There is no trial period. Once an eBook is purchased, fees paid will not be refunded.

13. What is the Validity period of E-Book?

The Validity for ebook is 90 days from the date of purchase.

14. Once my subscription is over how do I renew it?

If you want to renew it you need to follow same process again and pay for the same.

15. Are there any restrictions for using eBooks?

eBooks are for your own personal use. You cannot share, lend or otherwise distribute your eBook to anyone else

You may access and use your eBook under the following conditions:

- You can access your eBook within its subscription period.
- You need to download your eBook a maximum of one (1) time on any device.
- You cannot alter or modify the content of the eBook or combine (parts of) your eBook into any other document.
- You cannot move, copy, reproduce, network or otherwise transfer any eBook file to any computer or other device of any other person.

16. How can I download my eBook?

You need to click on the URL which you will receive in the welcome email and register yourself, following which, you will be able to access the portal. Once you are logged in you can download the book from the portal.

17. How long does it take to download an eBook?

The download time depends on the size of the eBook, the speed of your Internet connection and the electronic device. In general, downloading an eBook should take no longer than 3-5 minutes.

18. Can I access eBook offline?

You need to login on the web portal every time if you want to read, you cannot read it offline on web portal.

Ebook can be available offline on Android devices, only after first successful download.

19. Can I access my eBook on more than one device?

No, eBook can be accessed on one device at a time.

20. Can I print and copy my eBooks?

No, the eBook is only meant to be read on electronic devices.

21. Who do I contact if I have a problem?

For eBook related questions, please email to studymaterial@iii.org.in