

FAQs for E-Book

1. What is an eBook?

An eBook ("electronic book") is a digital version of a traditional print book. eBooks can be downloaded and read on a variety of electronic devices, including personal computers and mobile devices such as eBook readers and tablets.

2. Do I need special software or hardware to buy eBooks?

Web Application: All you need is your PC, laptop or hand-held device. It requires no software other than Google Chrome or any other Internet browser (For the optimal experience, please use the latest version of the web browser).

Desktop Application: You need to download III eBook desktop app from windows app store and install on your desktop/laptop.

Android Device: You need to download III eBook android app from google play store.

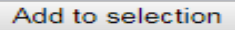
IOS Device: Under development.

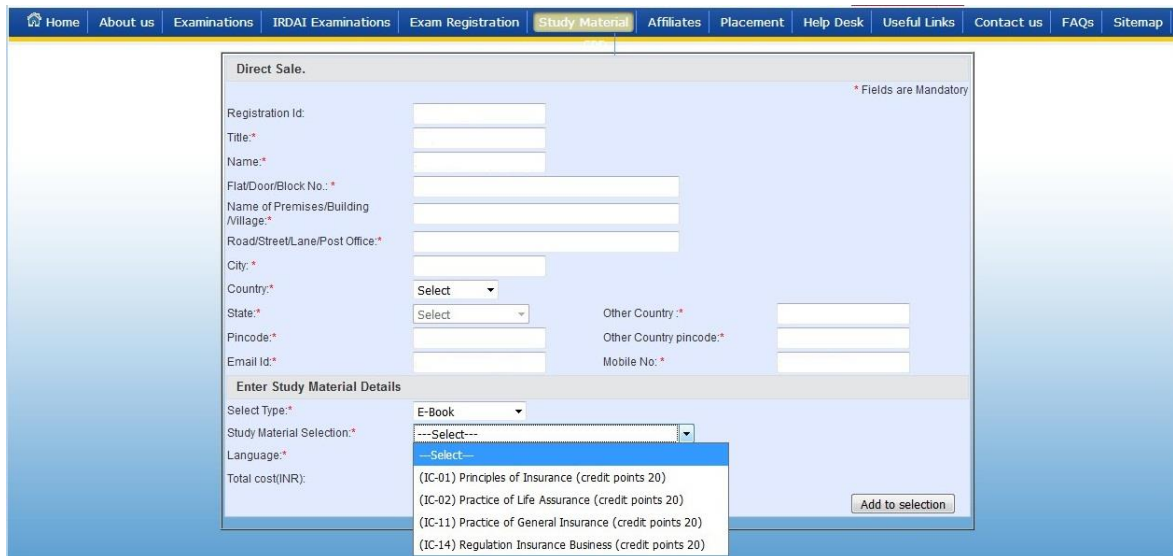
3. Where can I buy an eBook?

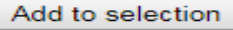
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

<https://www.insuranceinstituteofindia.com/>

The screenshot displays the Insurance Institute of India website. At the top, there is a navigation menu with links: Home, About us, Examinations, IRDAI Examinations, Exam Registration, Study Material, Affiliates, Placement, Help Desk, Useful Links, and Contact us. A dropdown menu is open under 'Study Material', listing options: Purchase Online, Apply For eLearning, Price List, Study Material Dispatch Status, and Miscellaneous Payment. Another dropdown menu is open under 'Placement', listing: e-book, e-book - FAQs, and Study Material (Hard Copy). The main content area features a banner with a group of professionals and the text: 'Welcome to Insurance Institute of India'. Below this, a paragraph describes the institute's history and mission. To the right, there are several informational boxes: 'Scheme of arrangement between the III and the Chartered Insurance Institute, London.', 'International Certification in "Life & General Insurance".', 'Professional Examination Registration/Paper Enrollment', 'Online Training' (with a sub-section for Insurance Brokers), and 'Insurance Renewal Brokers Online Training'. At the bottom, there are sections for 'Photo Gallery', 'Library', 'C.P.D.', 'Events' (with 'Web Coaching'), 'Careers @' (with 'PG Diploma in Health Insurance'), 'e-Learning' (with 'e-Learning Information'), 'Results' (with 'Results - Essay Writing Competition 2017'), and 'News Update'.

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After successful payment user will get Welcome email with username and access code, URL.

4. How much does an eBook cost including tax?

There is no tax on purchase of e-book. The cost of e-book is Rs.150/- per subject.

5. What is the method of payment?

Payment mode is only online.

6. What if I order the wrong eBook and want to cancel that book & buy a new book? Will my money refunded?

No amount will be refunded, once the payment done successful.

7. Is it possible to have a trial or to return an eBook?

There is no trial period. Once you have purchased an eBook it is not possible to return it.

8. Once my subscription is over how do I renew it?

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11. How long does it take to download an eBook?

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13. Can I access my eBook on more than one device?

If you logged in eBook app on more than 2 devices, you will be automatically logged out of one of your devices.

14. What will be the validity of my eBook?

Once you purchase the eBook, it will be valid to you, on the portal, till the expiry date of subscription.

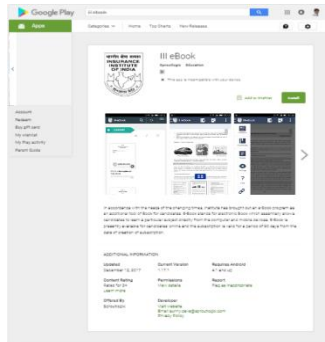
15. Can I print and copy my eBooks?

No, the eBook is only meant to be read on electronic devices.

16. Are there any mobile apps available for eBook?

Yes, you can download android app from google play store. Search or browse for III eBook.

1. Select an item.



2. Tap Install
3. Follow the onscreen instructions to complete the transaction and get the content.

17. Who do I contact if I have a problem?

For eBook related questions, please email studymaterial@iii.org.in

18. Link for III eBook iOS App users?

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